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Not applicable

Friends & Family Test, Patient & Carer Feedback Insight System

Northamptonshire Healthcare NHS Foundation Trust

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-032045

Procurement identifier (OCID): ocds-h6vhtk-0380bc

Published 11 November 2022, 2:05pm

Section I: Contracting authority/entity

I.1) Name and addresses

Northamptonshire Healthcare NHS Foundation Trust

St. Marys Hospital, 77 London Road

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United Kingdom

Region code

UKF2 - Leicestershire, Rutland and Northamptonshire

National registration number

RP1

Internet address(es)

Main address

www.NHFT.nhs.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Friends & Family Test, Patient & Carer Feedback Insight System

Reference number

734597186CH/LO

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHFT requires an independent, public and comprehensive Friends and Family Test (FFT), patient and carer feedback system that is applicable to all patients, carers, and professionals who access its services. The system must provide insight into patient and carer experience, what matters to patients and carers, and enable NHFT to demonstrate to the public that it is responsive to feedback

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-031819](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

VI.3)

Place of text to be modified

VI.3)

Instead of

Text

Additional Information: The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

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Read

Text

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VII.2) Other additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

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[information-systems./XYW3DNB566](#)

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GO Reference: GO-20221111-PRO-21422303