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Tender

Care and Support Prisons

Staffordshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-032037

Procurement identifier (OCID): ocds-h6vhtk-04a63d

Published 7 October 2024, 11:51am

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Email

clare.kinvig-jenkinson@staffordshire.gov.uk

Country

United Kingdom

Region code

UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login#>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login#>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care and Support Prisons

Reference number

IA3440

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council is looking to recommission the current Personalised Care and Support in prisons (and in approved premises) in the County of Staffordshire which is due to expire 31/03/2025. The purpose of the Service is for suitably qualified care providers to deliver Care and Support to all Prisons and Approved Premises on a Guaranteed Hours basis. Spot Purchase hours will be considered and agreed with the Council once the Guaranteed Hours have been spent. The Service will enable Service Users to achieve their identified outcomes to improve their independence and achieve and maintain their desired strength based, personalised outcomes in relation to their physical, emotional, social, and mental wellbeing. The Council aims to ensure improve Service Users remain as independent as possible; have the knowledge to make informed decisions; have choice and be in control of decisions made about their Care; be part of their community; receive Support at the right time through a strength based and personalised Service. The provider delivering the Service, will aim to achieve the following objectives: enhance the quality of life for Service Users with Care and Support needs; delay and reduce the need for Care and Support; ensure Service Users have a positive experience of Care; safeguard Service Users whose circumstances make them vulnerable and protect them from avoidable harm; improve and maintain Service Users health and wellbeing through increased independence, choice, control, dignity, and quality of life; promote independence, and enable the Service User to be an active member of society and their community; provide a strength based support Service, responsive to the needs and circumstances of the Service Users; help maximise independence after illness or disability through working within a rehabilitation, reablement and enablement philosophy; provide a high quality Service in terms of access, the Service Users' experience and outcomes based on evidence of effectiveness; enable Service User satisfaction, enabling Service Users to have a say in how Support and Services could be developed in the future, ensuring meaningful engagement that enables Service Users to have a say about the future development of Services. provide clear information so that Service Users can make informed choices.

The contract will run from 01/4/2025 to 31/03/2028 with the option to extend by a year to 31/03/2029.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3440 for this procurement process.

II.1.5) Estimated total value

Value excluding VAT: £1,116,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75231210 - Imprisonment services
- 75231230 - Prison services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

With effect from the Commencement Date and thereafter throughout the remainder of the Term, the Provider shall provide the Service in the following Services Agreement Areas:

- HMP Brinsford, New Road, Featherstone, Wolverhampton, WV10 7PU
- HMP Dovegate (IND), Uttoxeter, ST14 8XR
- HMP Drake Hall, Eccleshall, ST21 6LQ

- HMP Featherstone, New Road Featherstone, Wolverhampton, WV10 7PU
- HMP Oakwood (IND), Featherstone, Wolverhampton, WV10 7QD
- HMP Stafford, 54 Gaol Road, Stafford, ST16 3AW
- Staitheford House, 14 Lichfield Road, Stafford, ST17 4JX
- HMP Swinfen Hall, Lichfield, WS14 9QS
- Wenger House, Albert Street, Newcastle-under-Lyme, ST5 1HJ

II.2.4) Description of the procurement

Staffordshire County Council is looking to recommission the current Personalised Care and Support in prisons (and in approved premises) in the County of Staffordshire which is due to expire 31/03/2025. The purpose of the Service is for suitably qualified care providers to deliver Care and Support to all Prisons and Approved Premises on a Guaranteed Hours basis. Spot Purchase hours will be considered and agreed with the Council once the Guaranteed Hours have been spent. The Service will enable Service Users to achieve their identified outcomes to improve their independence and achieve and maintain their desired strength based, personalised outcomes in relation to their physical, emotional, social, and mental wellbeing. The Council aims to ensure improve Service Users remain as independent as possible; have the knowledge to make informed decisions; have choice and be in control of decisions made about their Care; be part of their community; receive Support at the right time through a strength based and personalised Service. The provider delivering the Service, will aim to achieve the following objectives: enhance the quality of life for Service Users with Care and Support needs; delay and reduce the need for Care and Support; ensure Service Users have a positive experience of Care; safeguard Service Users whose circumstances make them vulnerable and protect them from avoidable harm; improve and maintain Service Users health and wellbeing through increased independence, choice, control, dignity, and quality of life; promote independence, and enable the Service User to be an active member of society and their community; provide a strength based support Service, responsive to the needs and circumstances of the Service Users; help maximise independence after illness or disability through working within a rehabilitation, reablement and enablement philosophy; provide a high quality Service in terms of access, the Service Users' experience and outcomes based on evidence of effectiveness; enable Service User satisfaction, enabling Service Users to have a say in how Support and Services could be developed in the future, ensuring meaningful engagement that enables Service Users to have a say about the future development of Services. provide clear information so that Service Users can make informed choices.

Price per hour of this service is fixed.

The details of the Prisons and Approved Premises are as follows:

- HMP Brinsford, New Road, Featherstone, Wolverhampton, WV10 7PU
- HMP Dovegate (IND), Uttoxeter, ST14 8XR
- HMP Drake Hall, Eccleshall, ST21 6LQ
- HMP Featherstone, New Road Featherstone, Wolverhampton, WV10 7PU
- HMP Oakwood (IND), Featherstone, Wolverhampton, WV10 7QD
- HMP Stafford, 54 Gaol Road, Stafford, ST16 3AW
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How to apply:

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II.2.5) Award criteria

Quality criterion - Name: Business Continuity Planning / Weighting: 25%

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Implementation and Mobilisation / Weighting: 25%

Quality criterion - Name: Social Value / Weighting: 10%

Quality criterion - Name: Safeguarding Service Users / Weighting: 20%

Price - Weighting: 0%

II.2.6) Estimated value

Value excluding VAT: £1,116,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

The Contract Period will be 1st April, 2025 to 31st March, 2028 with an option to extend 12 months to 31st March, 2029.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Contract Period will be 1st April, 2025 to 31st March, 2028 with an option to extend 12 months to 31st March, 2029.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Providers must be registered with Care Quality Commission

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Performance Requirements are listed in the Procurement Documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 November 2024

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 48 months

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

1 Staffordshire place, Stafford, Staffordshire

Stafford

ST16 2DH

Country

United Kingdom