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Contract

## **Hertfordshire Beacon Case Managed Victim Services**

7 Forces Commercial Services

F03: Contract award notice

Notice identifier: 2021/S 000-032003

Procurement identifier (OCID): ocds-h6vhtk-02cde0

Published 22 December 2021, 9:36am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

7 Forces Commercial Services

Police Headquarters, Martlesham Heath

Ipswich

IP5 3QS

#### **Contact**

Jade More

#### **Email**

[jade.more@bedfordshire.pnn.police.uk](mailto:jade.more@bedfordshire.pnn.police.uk)

#### **Telephone**

+44 07712543855

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.suffolk.police.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hertfordshire Beacon Case Managed Victim Services

Reference number

7F-2020-0097

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioner for Hertfordshire is seeking bids for Beacon Case Managed Services for victims of crime within the county of Hertfordshire.

The Beacon Case Managed Service will be a service available to all victims of crime regardless of when the crime was committed or whether the crime has been reported. Individuals will be supported on the journey to recovery by case managed support dependent on the individual's needs and wishes.

Contract start Date: 01/04/2022

The contract is for a 4 year initial term with 3 x 12 month extension options

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,800,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79212400 - Fraud audit services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85141220 - Advisory services provided by nurses
- 85147000 - Company health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85312300 - Guidance and counselling services
- 85312320 - Counselling services
- 85321000 - Administrative social services
- 85323000 - Community health services
- 98000000 - Other community, social and personal services
- 98300000 - Miscellaneous services
- 98514000 - Domestic services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire Police HQ, Stanborough Road, Welwyn Garden City, Herts AL\* 6C+XF  
(subject to change within the county Hertfordshire)

### **II.2.4) Description of the procurement**

The Police and Crime Commissioner for Hertfordshire is seeking bids for Beacon Case Managed Services for victims of crime within the county of Hertfordshire.

The Beacon Case Managed Service will be a service available to all victims of crime

regardless of when the crime was committed or whether the crime has been reported. Individuals will be supported on the journey to recovery by case managed support dependent on the individual's needs and wishes.

The service offered and expertise available will focus on specialist provision to victims of fraud, victims of stalking, victims of sexual and domestic abuse, victims aged under 18 years old, and other victims entitled to 'Enhanced Rights' under the VCoP. The service will provide organisational expertise in supporting victims of crime to both cope with the immediate impact of crime and to recover over the long term that includes, but is not limited to: in-depth needs assessment, creation of a support plan, emotional and practical support and advocacy.

Contract start date: 01/04/2022

The initial contract term is for 4 years, with 3 x 12 month options to extend

#### **II.2.5) Award criteria**

Quality criterion - Name: quality / Weighting: 50

Quality criterion - Name: social value / Weighting: 5

Cost criterion - Name: price / Weighting: 40

Cost criterion - Name: social value / Weighting: 5

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-023737](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Hertfordshire Beacon Case Managed Victim Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Catch22

27 Peartree Street, London

London

EC1V 3AG

Email

[BD@catch-22.org.uk](mailto:BD@catch-22.org.uk)

Telephone

+44 2073364800

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

National registration number

Registered charity number 1124

Internet address

<http://www.catch-22.org.uk>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,800,000

Total value of the contract/lot: £2,800,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For any questions please contact Jade More via EU Supply Messaging portal or via the contact details provided on this notice

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

PDRS

BiP Solutions, Medius 60, Pacific Way

Glasgow

G51 1DZ

Telephone

+44 8452707055

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

7 Force Procurement Department

Royston Police Station, Melbourn Street

Royston

SG8 7BZ

Email

[7forcecommercialservices@ecis.police.uk](mailto:7forcecommercialservices@ecis.police.uk)

Country

United Kingdom

Internet address

<http://www.suffolk.police.uk>