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Planning

Oliver McGowan Mandatory Training

NHS Buckinghamshire Oxfordshire & Berkshire West Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-031996

Procurement identifier (OCID): ocds-h6vhtk-041025

Published 30 October 2023, 1:57pm

Section I: Contracting authority

I.1) Name and addresses

NHS Buckinghamshire Oxfordshire & Berkshire West Integrated Care Board

Executive Offices Amersham Hospital, Whielden Street

Amersham

HP7 OJD

Contact

Carey Bovington

Email

carey.bovington@nhs.net

Country

United Kingdom

Region code

UKJ13 - Buckinghamshire CC

Internet address(es)

Main address

<https://www.buckinghamshireccg.nhs.uk/>

Buyer's address

<https://www.buckinghamshireccg.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Oliver McGowan Mandatory Training

Reference number

WA15020

II.1.2) Main CPV code

- 80340000 - Special education services

II.1.3) Type of contract

Services

II.1.4) Short description

The Oliver McGowan Mandatory Training on Learning Disability and Autism is named after Oliver McGowan, whose story and death shone a light on the need for health and social care staff to have better training in understanding, communicating with and treating people with a learning disability and autistic people.

This innovative training has been developed with expertise from people with a learning disability and autistic people as well as their families and carers. The training also aims to ensure the health and social care workforce have the right skills and knowledge to provide safe, compassionate and informed care to autistic people and people with a learning disability.

Greater knowledge of learning disability and autism will ensure that care can be better tailored to suit people's needs and it is expected to lead to better interactions and outcomes and fewer incidents of inequality and avoidable deaths for people with a learning disability and autistic people when they need to receive care.

The Oliver McGowan Mandatory Training is the government's recommended training for health and care staff to undertake and is a standardised package that is co-produced and co-delivered by trained and approved trainers. These trainers include a facilitator, a person with a learning disability and an autistic person, known as a training trio.

What training is required, and how does it need to be delivered?:

NHS Buckinghamshire, Oxfordshire, and Berkshire West Integrated Care Board (BOB

ICB) is seeking to engage potential suppliers who could support delivery of Part 2 of the Oliver McGowan Mandatory Training. This includes:

- Tier 1 – a 60 minute online interactive webinar session for staff that require general awareness of people with a learning disability or autistic people, and the support they may need, and;
- Tier 2 – a full day face to face (in person) training session for staff with responsibility for providing care and support for people with a learning disability or autistic people. The full day training can be split over two days, if appropriate.

Both the Tier 1 and Tier 2 training is required to be delivered by a trio of trainers, including a person with a learning disability and an autistic person, supported by a facilitator.

Who needs to receive the training?:

The Health and Care Act 2022 introduced a requirement for Care Quality Commission (CQC) registered service providers to ensure their employees receive learning disability and autism training appropriate to their role. The Oliver McGowan Mandatory Training on Learning Disability and Autism is the standardised training that was developed for this purpose.

The training is therefore required to be delivered to all health and social care staff working in CQC registered service providers within the BOB region, including NHS Providers, Social Care Providers and Primary Care.

It is estimated that there are approximately 90,000 health and care staff across the BOB region who would need to receive the training. NHS England's current working assumption is that 10% of staff would be classed as Tier 1, and 90% of staff would be classed as Tier 2. National guidance suggests there should be no more than 30 participants per training session.

The current requirement set out in the draft code of practice is that health and social care staff should receive training every three years. It is therefore intended that a third of the workforce will need to be trained each year.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80561000 - Health training services
- 80561000 - Health training services
- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

It is not yet confirmed whether BOB ICB will proceed with a procurement. Currently, it is their intention to carry out initial market engagement to understand the position of the market and for potential providers to express an interest and help develop an approach. If the ICB decides to proceed with a procurement, the intention would be to award a 3 year contract with the option to extend for a further 2 years.

Potential suppliers should read and fully familiarise themselves with the information about Oliver McGowan Mandatory Training on the Health Education England website: <https://www.hee.nhs.uk/our-work/learning-disability/current-projects/oliver-mcgowan-mandatory-training-learning-disability-autism>. This includes further information about Oliver's story, detailed information about the requirements of the training, the draft Code of Practice and job descriptions for trainers.

We recognise that the delivery of the training has significant and specialist resource requirements, which means that potential suppliers may wish to work together to build capacity to provide the training.

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit the Authority or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. The Authority will not be liable for costs incurred by any interested party in participating in this exercise.

The market response to this notice will be used to inform the ICB's view as to any future process to select the most suitable approach to meet its commissioning intentions. Interested suppliers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>

Once you have found the opportunity (via the search function, using the title or reference

number), to gain full access to the relevant information and market engagement questionnaire, you will need to click on 'Register interest' - this will take you to the log-in page. If you have any problems accessing the questionnaire, please email carey.bovington@nhs.net

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and to be able to submit your expression of interest / market engagement questionnaire.

The Services are deemed to be subject to the full regime of current procurement legislation and, as such, this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

II.2.14) Additional information

A potential supplier would be expected to be able to meet the following requirements:

Training delivery

- Follow the Oliver McGowan Mandatory Training standardised training package and delivery model.
- Deliver the 60 minute online interactive webinar training session to Tier 1 staff, and the full day face to face training session to Tier 2 staff. This must be delivered by a person with a learning disability and an autistic person, supported by a facilitator, known as a Training Trio.
- Build trainer capacity (Training Trios) to meet the estimated level of training demand across the BOB region (this could include working with other suppliers, if appropriate).
- Deliver training on weekdays (bank holidays excluded), between the hours of 09.00-17.00.
- Deliver training to a maximum of 30 participants per session.
- Set up and manage online digital booking systems for organisations to book their staff onto Tier 1 and 2 training.
- Record which staff have completed Tier 1 and Tier 2 training and inform their employer upon successful completion of the training.
- For Tier 1 training, deliver the training online using MS Teams or Zoom.
- For Tier 2 training, manage the booking of training venues, which must be within the BOB region and ideally use public sector, voluntary sector or not-for-profit community venues.

Recruiting and supporting trainers

- Have expertise and experience of recruiting and supporting with a learning disability and autistic people into employment.
- Recruit trainers (including facilitators, people with a learning disability and autistic people) ideally from within the population of BOB. This is to help protect the health and

wellbeing of trainers delivering face-to-face training to ensure they do not need to travel long distances, and it is important to BOB ICB that trainers represent members of our local community.

- Have a sufficient number of accredited trainers that have completed NHS England's Oliver McGowan trainer training accreditation.
- Support trainers to build effective and productive Training Trios.
- Ensure that trainers are paid for the work they undertake at a level equal to that which others who are not autistic or do not have a learning disability would receive for similar work. We expect this will be at or equivalent to agenda for change band 5 (job descriptions are available on the Health Education England Oliver McGowan Mandatory Training website).
- Have the expertise and experience to support people with a learning disability and autistic people with their emotional wellbeing and personal development in their role as a trainer, including mentoring and supervision.
- Have the expertise and experience to prepare people who are or autistic and/or with a learning disability for employment, including supporting them with benefits advice and tax arrangements. For many experts with lived experience there will be risks associated with new employment and how it will affect their financial situation.
- Have robust safeguarding processes and policies in place to ensure all trainers are appropriately protected and supported.
- Support trainers with their transportation arrangements to and from training venues.

II.3) Estimated date of publication of contract notice

30 October 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

If you would like to express your interest, please register on Atamis and complete the questions included in requirement section. Once registered, potential suppliers will be able to complete and upload their submission

