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Tender

Joseph Chamberlain College - ICT Managed Service

Joseph Chamberlain College

F02: Contract notice

Notice identifier: 2024/S 000-031993

Procurement identifier (OCID): ocds-h6vhtk-04a629

Published 7 October 2024, 7:51am

Section I: Contracting authority

I.1) Name and addresses

Joseph Chamberlain College

1 Belgrave Road, Highgate

Birmingham

B12 9FF

Contact

Geoff Chandler

Email

geoff.chandler@moxton-education.com

Telephone

+44 07970661087

Country

United Kingdom

Region code

UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.jcc.ac.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.jcc.ac.uk/public-tender/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Joseph Chamberlain College - ICT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Joseph Chamberlain 6th form College is located in the centre of Birmingham. The College has circa 3,100 students and 250 staff and was rated by OFSTED as Outstanding again when it was inspected in February 2024.

The core values of the College are:

Excellence and Ambition

At Joseph Chamberlain Sixth Form College, we are dedicated to improving the learning experience of all students. As a result, we have high ambitions and expectations of everyone and always strive for excellence. We demonstrate a 'can do' attitude and embrace the need for continuous improvement and positive change.

Cooperation and Communication

Here, we believe in working together as a team, for the benefit of the College. Learning from our own and each other's mistakes and successes, we encourage everyone to take responsibility for their actions. We are open and honest with each other, and have built effective professional relations with each other through mutual trust and transparent communication.

Equality and Recognition

Throughout the College, diversity and inclusivity underpins everything we do, and we will always treat everyone with respect and fairness. We value and recognise the contribution that every individual makes to the lives of students and are loyal to and proud of our

College and our students.

The College also encompasses provision for adult learners in its annexe opposite the main building. The main building was a new build approximately 15 years ago and a subsequent extension in provision was opened in September 2024

For the last 4 years the College has engaged an external organisation to provide a full managed service. This expires in August 2025, hence the need for this procurement so that there is enough time for an 'elegant' transition to a new service.

The new Managed Service Provider may also be required to deliver a range of lifecycle projects

The companies identified from these shortlisting questions to receive the ITT for the Managed Service will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include, but is not be limited to;

- strategic advice and direction to the College regarding ICT
- a 50 week on-site staffing service that bidders deem necessary to deliver the SLA
- evenings support for key staff members
- support for staff who visit remote sites (circa 8) in the Birmingham area
- service desk
- responsibility for design, specification, installation, and lifecycle management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- 24x7x365 monitoring & management
- training - technical and curriculum as necessary
- expectation that the provider will drive innovation
- risk registers and inventory management

- collective partnership aligned to the College objectives

Bidders should note the following:

- The College will provide a standard contract as part of the ITT / AQ Pack
- There will be a requirement for TUPE from existing suppliers.

II.1.5) Estimated total value

Value excluding VAT: £3,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30213000 - Personal computers
- 30214000 - Workstations
- 30230000 - Computer-related equipment
- 48200000 - Networking, Internet and intranet software package
- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

Main site or place of performance

Birmingham

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 November 2024

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

2 December 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Joseph Chamberlain College

Birmingham

Country

United Kingdom