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Contract

Burial and Cremation Management Software

SANDWELL METROPOLITAN BOROUGH COUNCIL

F03: Contract award notice

Notice identifier: 2023/S 000-031981

Procurement identifier (OCID): ocds-h6vhtk-041019

Published 30 October 2023, 12:44pm

Section I: Contracting authority

I.1) Name and addresses

SANDWELL METROPOLITAN BOROUGH COUNCIL

Sandwell Council House

OLDBURY

B693DE

Contact

Shanara Begum

Email

Shanara_Begum@sandwell.gov.uk

Country

United Kingdom

Region code

UKG37 - Sandwell

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.sandwell.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Burial and Cremation Management Software

Reference number

SMBC 21036

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Requirement to manage the daily workflow for the cemeteries, crematorium memorial and other bereavement related activities in Sandwell. Requirement to provide various mapping options to use within the software.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £224,795

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Sandwell's Bereavement Services is seeking a cloud-based, specialised solution that not only allows

the Council to meet its statutory duties, but which also enables operational efficiencies, leaner

processes, and improved communication.

The service requires a holistic view of operations, covering not just burials, cremations, but also a

single source of information relating to memorial sales, work orders, and safety inspections. The

ability to have a single view of bookings across all facilities is a must.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This was a direct award via G cloud, a desktop analysis. The council have a requirement for high resolution mapping which integrates into the software.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GSS (NI) Limited (Plotbox)

The ECOS Centre Kernohans Lane

Ballymena County

BT43 7QA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

NI606324

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £224,795

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Sandwell Metropolitan Borough Council

Oldbury

Country

United Kingdom