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Contract

## **Burial and Cremation Management Software**

SANDWELL METROPOLITAN BOROUGH COUNCIL

F03: Contract award notice

Notice identifier: 2023/S 000-031981

Procurement identifier (OCID): ocds-h6vhtk-041019

Published 30 October 2023, 12:44pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

SANDWELL METROPOLITAN BOROUGH COUNCIL

Sandwell Council House

OLDBURY

B693DE

#### **Contact**

Shanara Begum

#### **Email**

[Shanara\\_Begum@sandwell.gov.uk](mailto:Shanara_Begum@sandwell.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG37 - Sandwell

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.sandwell.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Burial and Cremation Management Software

Reference number

SMBC 21036

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Requirement to manage the daily workflow for the cemeteries, crematorium memorial and other bereavement related activities in Sandwell. Requirement to provide various mapping options to use within the software.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £224,795

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

#### **II.2.4) Description of the procurement**

Sandwell's Bereavement Services is seeking a cloud-based, specialised solution that not only allows

the Council to meet its statutory duties, but which also enables operational efficiencies, leaner

processes, and improved communication.

The service requires a holistic view of operations, covering not just burials, cremations, but also a

single source of information relating to memorial sales, work orders, and safety inspections. The

ability to have a single view of bookings across all facilities is a must.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for 12 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This was a direct award via G cloud, a desktop analysis. The council have a requirement for high resolution mapping which integrates into the software.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

GSS (NI) Limited (Plotbox)

The ECOS Centre Kernohans Lane

Ballymena County

BT43 7QA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

NI606324

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £224,795

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sandwell Metropolitan Borough Council

Oldbury

Country

United Kingdom