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Tender

## **Healthwatch Hampshire**

HAMPSHIRE COUNTY COUNCIL

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-031975

Procurement identifier (OCID): ocids-h6vhtk-038383

Published 11 November 2022, 11:25am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

HAMPSHIRE COUNTY COUNCIL

The Castle

Winchester

SO23 8UJ

#### **Email**

[AHCProcurement@hants.gov.uk](mailto:AHCProcurement@hants.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ36 - Central Hampshire

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hants.gov.uk](http://www.hants.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.in-tendhost.co.uk/hampshire](http://www.in-tendhost.co.uk/hampshire)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.in-tendhost.co.uk/hampshire](http://www.in-tendhost.co.uk/hampshire)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Healthwatch Hampshire

Reference number

AS20467

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Hampshire County Council are seeking qualified and experienced providers to tender for the provision of Healthwatch Hampshire, a Local Healthwatch for all age groups covering the county of Hampshire (excluding Southampton, Portsmouth and the Isle of Wight).

Local Healthwatch is the independent champion for people who use health and social care services. Healthwatch exists to make sure that those running services, and the Government, put people at the heart of care. Its core purpose is to understand the needs, experiences and concerns of children, young people and adults who use health and social care services and to speak out on their behalf. To fulfil this purpose, Local Healthwatch is required to be:

Independent in purpose - amplifying the voice and experiences of the most pressing and difficult issues in health and social care.

Independent in voice - speaking up on behalf of sometimes unpopular causes or groups who are marginalised and/or face disadvantages or discrimination.

Independent in action - designing and delivering activities that best meet the needs of the people they serve.

There are two main elements to Local Healthwatch:

Public and patient involvement: To actively engage communities in a dialogue about their health and social care needs to ensure that services and commissioners act upon feedback and can demonstrate that they have done so, thereby driving continuous improvement.

Information, signposting and advice: A service to provide, or signpost to, information about local health and care services including, how to access them and make informed choices.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,559,488

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

This open tender relates to the delivery of Healthwatch Hampshire.

Local Healthwatch is the independent champion for people who use health and social care services. Healthwatch exists to make sure that those running services, and the Government, put people at the heart of care. Its core purpose is to understand the needs, experiences and concerns of children, young people and adults who use health and social care services and to speak out on their behalf.

The fixed budget for the entire duration of the contract is £1,247,590.00, £249,518 per annum.

However should additional funding become available, and the Authority gain permission of further spend, this provides an opportunity to increase the value by up to 25%.

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

60

### **II.2.14) Additional information**

Total value of this contract is £1,247,590 (3 +1+1)

Annual fixed budget of £249,518.

In the event of the Authority receiving additional funding relating to Healthwatch Hampshire throughout the life of the contract, this may increase the total value by up to 25%.

The contract duration is based on an initial period of 3 years with the potential option to extend for a further 24 months. This may be in a single extension of 12 months (+ 1 + 1).

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 December 2022

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English