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Contract

UK mobile quality of experience and mobility data

OFCOM

F03: Contract award notice

Notice identifier: 2021/S 000-031972

Procurement identifier (OCID): ocids-h6vhtk-02ee41

Published 21 December 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

OFCOM

Riverside House, 2a Southwark Bridge Road

London

SE1 9HA

Email

sarah.jones@ofcom.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.ofcom.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

UK Communications Regulator

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UK mobile quality of experience and mobility data

II.1.2) Main CPV code

- 72314000 - Data collection and collation services

II.1.3) Type of contract

Services

II.1.4) Short description

Ofcom has a requirement for gathering data that can provide a robust view of 1) the quality of experience UK consumers receive when connecting to the internet on mobile devices in different locations across the UK; 2) the capability of mobile networks in relation to those consumer needs in different locations; and 3) the density and spread of user devices across the UK.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Ofcom has a requirement for gathering data that can provide a robust view of 1) the quality of experience UK consumers receive when connecting to the internet on mobile devices in different locations across the UK; 2) the capability of mobile networks in relation to those consumer needs in different locations; and 3) the density and spread of user devices across the UK.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026324](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of Justice of England and Wales

London

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court of Justice of England and Wales

London

Country

United Kingdom

