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Not applicable

Responsive Repairs and Planned Maintenance 2024 - PIN

Sanctuary Housing Association

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-031940

Procurement identifier (OCID): ocds-h6vhtk-0493ad

Published 4 October 2024, 3:51pm

Section I: Contracting authority/entity

I.1) Name and addresses

Sanctuary Housing Association

Sanctuary House, Chamber Court, Castle Street

Worcester

WR1 3ZQ

Email

group.procurement@sanctuary.co.uk

Telephone

+44 1905334947

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

19059R

Internet address(es)

Main address

<http://www.sanctuary.co.uk>

Buyer's address

<http://www.sanctuary.co.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Responsive Repairs and Planned Maintenance 2024 - PIN

Reference number

DN739885

II.1.2) Main CPV code

- 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

OVERVIEW

Sanctuary Housing Association have a requirement for responsive maintenance/repairs, disrepair, voids, damp and mould services. We will be seeking a range of suppliers to cover tenanted properties, care homes, student accommodation and supported living facilities across England and Scotland.

It is envisaged that the combined service value will be in excess of £50m per annum. This will be divided into smaller geographical lots. The initial contract period is anticipated to be three years, with a maximum of two 12 month extension periods.

Bids will be sought from generalist suppliers who will be able to provide the full range of disciplines set out below. Sub-contracting will be permitted under the contract.

It is envisaged that pricing will be predicated on National Housing Association Schedule of Rates (SOR) 8

SANCTUARY HOUSING ASSOCIATION

Sanctuary Housing Association are a not-for-profit housing association, providing homes and care for more than 250,000 people in England and Scotland. Every penny made is reinvested in improving homes and services, building new affordable homes and investing in communities. Sanctuary is driven by their charitable and social purpose and values.

Sanctuary work as one team, made up of over 13,500 people across England and Scotland. Sanctuary manages more than 105,000 homes, 115 residential care homes, 650 supported housing schemes and more than 10,000 student rooms.

Further information on Sanctuary can be found at <http://www.sanctuary.co.uk/>

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-027107](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

2.1.4

Instead of

Text

Additional information

Read

Text

The procurement timetable has been put back and we now anticipate that bids will be sought on 28th October 2024. This means that if you are interested in taking part you will have more time to ensure you are successfully onboarded/appointed on the Crown Commercial Service (CCS) Dynamic Purchasing System (DPS) RM6241.

It is worth noting however that we will only be able to accept bids from suppliers who have been successfully onboarded / appointed on the CCS DPS. Please see <https://www.sanctuary.co.uk/about-sanctuary/suppliers> for further instructions.

Registration can take several weeks and it is important that you begin this as soon as possible if you wish to take part in this competition. To be considered for this opportunity you must have submitted your DPS application by 10th October 2024

Please note that Cyber Essentials is required for registration on the DPS. It is important you begin this accreditation as soon as possible therefore if you are planning to bid for this opportunity.

We have also established the filters you will need to choose in order to take part in the Sanctuary opportunity when registering with the DPS. These are important and further guidance is set out on the website <https://www.sanctuary.co.uk/about-sanctuary/suppliers>.

BIDDING

Bidders will be requested to submit prices as a percentage adjustment against National Housing Federation Schedule of Rates Version 8

For each lot bid we will be seeking % adjustment for both

- All repairs under this framework, covering Responsive, Voids, Damp & Mould, or Disrepair where the total value of work in a given order does not exceed £25,000; and
- All repairs under this framework, covering Responsive, Voids, Damp & Mould, or Disrepair where the total value of work in a given order exceeds £25,000

We will also be seeking prices for each lot bid in respect of the following:

- Non Emergency
- Building Craftsperson
- Electrician
- Plumber/ Heating engineer
- Emergency
- Building Craftsperson
- Electrician
- Plumber/ Heating engineer
- Out of Hours Call our Charge
- Lump Sum per Call Out "to attend and make safe"
- Order Cancellation Charge
- Where works are cancelled after the Service Provider's Staff have attended at the Property, but no works have been carried out
- Inspection Charges
- Void Property inspection Rate
- Client Technical inspection rate

Whilst bids will not be sought until 28th October, this information is shared to allow all potential bidders additional time to consider their pricing in advance of this. Further pricing information may be required.