

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031933-2024>

Contract

BlackBerry UEM Annual Support

Business Services Organisation I T S

F03: Contract award notice

Notice identifier: 2024/S 000-031933

Procurement identifier (OCID): ocds-h6vhtk-04a604

Published 4 October 2024, 3:33pm

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation I T S

2 FRANKLIN STREET

BELFAST

BT28DQ

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.hscbusiness.hscni.net/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

BlackBerry UEM Annual Support

Reference number

DAC13017

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

There is a requirement to purchase a years worth of support for the BlackBerryUEM service that we

utilise. The BlackBerry UEM is used as a Mobile Device Manager for managing our estate of Samsung

Mobile phones. The support service supplys BSO with a 24hrs support desk contactable by phone and

e-mail. This is to help solve any technical issue that arise. The support service also supplies software

updates and bug fixes to the servers. This is vital to ensure the integrity of the servers and to mitigate

against any posible cyber attacks.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

There is a requirement to purchase a years worth of support for the BlackBerryUEM service that we

utilise. The BlackBerry UEM is used as a Mobile Device Manager for managing our estate of Samsung

Mobile phones. The support service supplies BSO with a 24hrs support desk contactable by phone and

e-mail. This is to help solve any technical issue that arise. The support service also supplies software

updates and bug fixes to the servers. This is vital to ensure the integrity of the servers and to mitigate

against any posible cyber attacks.

The support can only be supplied by the manufacture, BlackBerry, however, they will only sell the support via their partner Vodafone.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

There is a requirement to purchase a years worth of support for the BlackBerry UEM service that we

utilise. The BlackBerry UEM is used as a Mobile Device Manager for managing our estate of Samsung

Mobile phones. The support service supplys BSO with a 24hrs support desk contactable by phone and

e-mail. This is to help solve any technical issue that arise. The support service also supplies software

updates and bug fixes to the servers. This is vital to ensure the integrity of the servers and to mitigate

against any posible cyber attacks.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 September 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vodafone

Berkshire

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Companies House

01471587

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

Belfast

Country

United Kingdom