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Contract

## **BlackBerry UEM Annual Support**

Business Services Organisation I T S

F03: Contract award notice

Notice identifier: 2024/S 000-031933

Procurement identifier (OCID): ocds-h6vhtk-04a604

Published 4 October 2024, 3:33pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Business Services Organisation I T S

2 FRANKLIN STREET

BELFAST

BT28DQ

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

#### **Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.hscbusiness.hscni.net/>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

BlackBerry UEM Annual Support

Reference number

DAC13017

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

There is a requirement to purchase a years worth of support for the BlackBerryUEM service that we

utilise. The BlackBerry UEM is used as a Mobile Device Manager for managing our estate of Samsung

Mobile phones. The support service supplys BSO with a 24hrs support desk contactable by phone and

e-mail. This is to help solve any technical issue that arise. The support service also supplies software

updates and bug fixes to the servers. This is vital to ensure the integrity of the servers and to mitigate

against any posible cyber attacks.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £100,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

There is a requirement to purchase a years worth of support for the BlackBerryUEM service that we

utilise. The BlackBerry UEM is used as a Mobile Device Manager for managing our estate of Samsung

Mobile phones. The support service supplys BSO with a 24hrs support desk contactable by phone and

e-mail. This is to help solve any technical issue that arise. The support service also supplies software

updates and bug fixes to the servers. This is vital to ensure the integrity of the servers and to mitigate

against any posible cyber attacks.

The support can only be supplied by the manufacture, BlackBerry, however, they will only sell the support via their partner Vodafone.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

There is a requirement to purchase a years worth of support for the BlackBerryUEM service that we

utilise. The BlackBerry UEM is used as a Mobile Device Manager for managing our estate of Samsung

Mobile phones. The support service supplys BSO with a 24hrs support desk contactable by phone and

e-mail. This is to help solve any technical issue that arise. The support service also supplies software

updates and bug fixes to the servers. This is vital to ensure the integrity of the servers and to mitigate

against any posible cyber attacks.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Vodafone

Berkshire

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

Companies House

01471587

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom