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Contract

Domestic Abuse Service

Harrow Council

F03: Contract award notice

Notice identifier: 2022/S 000-031903

Procurement identifier (OCID): ocds-h6vhtk-03728c

Published 10 November 2022, 4:39pm

Section I: Contracting authority

I.1) Name and addresses

Harrow Council

Civic Centre

Harrow

HA1 2XY

Contact

Mr Marzuki Haji

Email

marzuki.haji@harrow.gov.uk

Country

United Kingdom

Region code

UKI7 - Outer London – West and North West

Internet address(es)

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Service

Reference number

DN627348

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Harrow Council is inviting tenders for the provision of the borough's Domestic Abuse Service. This comprises two procurement Lots as summarised below. Tenderers are

invited to bid for one or both Lots.

Lot 1: Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support

Successful tenderers will work in partnership with the council in collaborative forums to ensure a cohesive holistic Domestic Abuse Service.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

Lot 1: Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

The service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users of domestic abuse. The successful organisation will be an established specialist provider of Domestic Abuse Advocacy and Support Services to women, as well as male victims, and their families, delivering a high-quality individual needs-led service in compliance with equal opportunities, diversity, health, and safety and with the general

duties and accountabilities to service users and the council.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Safe Accommodation: Refuge Support and Management and Floating Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

II.2.4) Description of the procurement

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support

Harrow Council is seeking a provider to deliver refuge accommodation and support services for Domestic Abuse survivors, utilising a service user-centred approach to address the multiple needs of the service users. The Refuge service will form part of a

whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users. The successful organisation will be an established specialist provider of Domestic Abuse Refuge Management, Advocacy and Support Services to women, and their families, delivering a high-quality individual needs-led service in compliance with equal opportunities, diversity, health, and safety and with the general duties and accountabilities to service users and the council.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027740](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1

Title

Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

Title

Safe Accommodation: Refuge Support and Management and Floating Support

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom