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Contract

## **Domestic Abuse Service**

Harrow Council

F03: Contract award notice

Notice identifier: 2022/S 000-031903

Procurement identifier (OCID): ocds-h6vhtk-03728c

Published 10 November 2022, 4:39pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Harrow Council

Civic Centre

Harrow

HA1 2XY

#### **Contact**

Mr Marzuki Haji

#### **Email**

[marzuki.haji@harrow.gov.uk](mailto:marzuki.haji@harrow.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI7 - Outer London – West and North West

**Internet address(es)**

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Domestic Abuse Service

Reference number

DN627348

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Harrow Council is inviting tenders for the provision of the borough's Domestic Abuse Service. This comprises two procurement Lots as summarised below. Tenderers are

invited to bid for one or both Lots.

Lot 1: Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support

Successful tenderers will work in partnership with the council in collaborative forums to ensure a cohesive holistic Domestic Abuse Service.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

### **II.2.4) Description of the procurement**

Lot 1: Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

The service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users of domestic abuse. The successful organisation will be an established specialist provider of Domestic Abuse Advocacy and Support Services to women, as well as male victims, and their families, delivering a high-quality individual needs-led service in compliance with equal opportunities, diversity, health, and safety and with the general

duties and accountabilities to service users and the council.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Safe Accommodation: Refuge Support and Management and Floating Support

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI74 - Harrow and Hillingdon

### **II.2.4) Description of the procurement**

Lot 2: Safe Accommodation: Refuge Support and Management and Floating Support

Harrow Council is seeking a provider to deliver refuge accommodation and support services for Domestic Abuse survivors, utilising a service user-centred approach to address the multiple needs of the service users. The Refuge service will form part of a

whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users. The successful organisation will be an established specialist provider of Domestic Abuse Refuge Management, Advocacy and Support Services to women, and their families, delivering a high-quality individual needs-led service in compliance with equal opportunities, diversity, health, and safety and with the general duties and accountabilities to service users and the council.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027740](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Domestic Abuse Support Service: Strategic coordination and direct support to domestic abuse victims/survivors

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Safe Accommodation: Refuge Support and Management and Floating Support

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom