

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031891-2022>

Contract

IA2805 Mediation Services

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-031891

Procurement identifier (OCID): ocds-h6vhtk-03506f

Published 10 November 2022, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

No 2 Staffordshire Place

Stafford

ST16 2DH

Contact

Sharon Bowers

Email

sharon.bowers@staffordshire.gov.uk

Telephone

+44 1785277493

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<http://www.staffordshire.gov.uk/business/procurement>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IA2805 Mediation Services

Reference number

DN1381

II.1.2) Main CPV code

- 79422000 - Arbitration and conciliation services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council is procuring a framework agreement to deliver a variety of tools and solutions which will include the provision of workplace mediation to all colleagues across the organisation, to include the supply of Facilitated Conversations and mediation support for employees.

The purpose of this framework agreement is to make arrangements for the provision of flexible short term, early intervention support for employees when a disagreement occurs in the workplace.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Staffordshire County Council is procuring a framework agreement to deliver a variety of tools and solutions which will include the provision of workplace mediation to all colleagues across the organisation, to include the supply of Facilitated Conversations and mediation support for employees.

The purpose of this framework agreement is to make arrangements for the provision of flexible short term, early intervention support for employees when a disagreement occurs in the workplace.

II.2.5) Award criteria

Quality criterion - Name: Promoting & Awareness / Weighting: 10

Quality criterion - Name: Quality Performance / Weighting: 10

Quality criterion - Name: Implementation / Weighting: 10

Quality criterion - Name: Knowledge & Experience / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018886](#)

Section V. Award of contract

Contract No

IA2805

Title

IA2805 Mediation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 November 2022

V.2.2) Information about tenders

Number of tenders received: 15

Number of tenders received from SMEs: 15

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Essential Mediation Solutions Ltd

117 St Georges Avenue

Bolton

BL5 2EZ

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

ST16 2DH

Email

sharon.bowers@staffordshire.gov.uk

Telephone

+44 1785277493

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Staffordshire County Council

Staffordshire Place 2

Stafford

ST16 2DH

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum 10 Calendar Day standstill period (or

15 days where non electronic or fax methods are used) at the point that award decision notice is communicated to tenderers. The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tenderer, and will specify when the standstill period is expected to end or the date before which the contracting authority will not conclude the contract/framework agreement. If an appeal regarding the award of a contract/

framework agreement has not been successfully resolved, the Public Contracts Regulations

2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action should be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the contracting authority to amend any document and may award damages. If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that the duration of any relevant specific Page 72 to 72 contract be shortened and additionally may award damages. The time limit for seeking such a declaration is

generally, 30 days from notification of the award (either by award decision notification or contract award notice depending upon the circumstances) or otherwise 6 months.

VI.4.4) Service from which information about the review procedure may be obtained

Staffordshire County Council

Staffordshire Place 2

Stafford

ST16 2DH

Country

United Kingdom