

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031891-2022>

Contract

## **IA2805 Mediation Services**

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-031891

Procurement identifier (OCID): ocds-h6vhtk-03506f

Published 10 November 2022, 4:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire County Council

No 2 Staffordshire Place

Stafford

ST16 2DH

#### **Contact**

Sharon Bowers

#### **Email**

[sharon.bowers@staffordshire.gov.uk](mailto:sharon.bowers@staffordshire.gov.uk)

#### **Telephone**

+44 1785277493

#### **Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

<http://www.staffordshire.gov.uk/business/procurement>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IA2805 Mediation Services

Reference number

DN1381

#### **II.1.2) Main CPV code**

- 79422000 - Arbitration and conciliation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Staffordshire County Council is procuring a framework agreement to deliver a variety of tools and solutions which will include the provision of workplace mediation to all colleagues across the organisation, to include the supply of Facilitated Conversations and mediation support for employees.

The purpose of this framework agreement is to make arrangements for the provision of flexible short term, early intervention support for employees when a disagreement occurs in the workplace.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £250,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

Staffordshire County Council is procuring a framework agreement to deliver a variety of tools and solutions which will include the provision of workplace mediation to all colleagues across the organisation, to include the supply of Facilitated Conversations and mediation support for employees.

The purpose of this framework agreement is to make arrangements for the provision of flexible short term, early intervention support for employees when a disagreement occurs in the workplace.

### **II.2.5) Award criteria**

Quality criterion - Name: Promoting & Awareness / Weighting: 10

Quality criterion - Name: Quality Performance / Weighting: 10

Quality criterion - Name: Implementation / Weighting: 10

Quality criterion - Name: Knowledge & Experience / Weighting: 10

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-018886](#)

---

## **Section V. Award of contract**

### **Contract No**

IA2805

### **Title**

IA2805 Mediation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 November 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 15

Number of tenders received from SMEs: 15

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 15

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Essential Mediation Solutions Ltd

117 St Georges Avenue

Bolton

BL5 2EZ

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire County Council

Stafford

ST16 2DH

Email

[sharon.bowers@staffordshire.gov.uk](mailto:sharon.bowers@staffordshire.gov.uk)

Telephone

+44 1785277493

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Staffordshire County Council

Staffordshire Place 2

Stafford

ST16 2DH

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum 10 Calendar Day standstill period (or 15 days where non electronic or fax methods are used) at the point that award decision

notice is communicated to tenderers. The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tenderer, and will specify when the standstill period is expected to end or the date before which the contracting authority will not conclude the contract/framework agreement. If an appeal regarding the award of a contract/

framework agreement has not been successfully resolved, the Public Contracts Regulations

2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action should be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the contracting authority to amend any document and may award damages. If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that the duration of any relevant specific Page 72 to 72 contract be shortened and additionally may award damages. The time limit for seeking such a declaration is

generally, 30 days from notification of the award (either by award decision notification or contract award notice depending upon the circumstances) or otherwise 6 months.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Staffordshire County Council

Staffordshire Place 2

Stafford

ST16 2DH

Country

United Kingdom