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Contract

Matrix Programme - Technology (including ERP) & Systems Integration Services

Department for Science, Innovation & Technology

F03: Contract award notice

Notice identifier: 2024/S 000-031882

Procurement identifier (OCID): ocds-h6vhtk-0399e7

Published 4 October 2024, 12:30pm

Section I: Contracting authority

I.1) Name and addresses

Department for Science, Innovation & Technology

100 Parliament Street, Westminster

London

SW1A 2BQ

Email

Matrixbids@dsit.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-science-innovation-and-technology>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Matrix Programme - Technology (including ERP) & Systems Integration Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Matrix Programme brings together nine departments. These nine departments comprise an amalgamation of those who have already moved to cloud or are yet to move to a cloud-based solution; these are:

Non-Cloud Users

- Cabinet Office (CO)
- Department for Science, Innovation and Technology (DSIT)
- Department for Energy, Security and Net Zero (DESNZ)
- Department for Culture, Media and Sport (DCMS)
- Department for Business and Trade (DBT)

Cloud Users

- Attorney General's Office (AGO)
- Department for Education (DfE)
- Department of Health and Social Care (DHSC)
- HM Treasury (HMT)

In line with the published Shared Services Strategy there is potential for additional Arms Lengths Bodies to onboard, however each will be assessed on a individual basis and subject to government principles around the management of public money and HM Treasury green book guidance.

The Matrix Programme, with the Department for Science, Innovation and Technology acting as the lead contracting Authority, has designed, developed, and procured new technology and capabilities that are required to help modernise the Departments 'back office' systems. It will deliver a high quality, and good value, system and support service to help streamline the transactions and activities that underpin the way Departments are run.

The Authority has awarded two contracts following conclusion of the procurement process, one for the SaaS ERP Solution along with one for the Systems Integrator. These contracts jointly enable the Matrix Programme to meet the objectives of the Shared Services Strategy for Government and user needs of the Departments within the cluster to ensure delivery of high quality, VfM (Value for Money), shared HR (Human Resources), Finance services and Payroll which meet the needs of service users.

The period of the agreement relating to the Matrix Solution as supplied by the SaaS Vendor will be for initial period of 10 years, with the option of extension for up to 2 further years. The period of the agreement with the Systems Integrator for implementation and support services will be for initial period of 5 years, with the option of extension for up to 2 further years.

The period of the Agreement relating to the Matrix Solution as supplied by the SaaS Vendor will be for initial period of 10 years, with the option of extension for up to 2 further years. The period of the Agreement with the Systems Integrator for implementation and support services will be for initial period of 5 years, with the option of extension for up to 2 further years.

The maximum contract values stated within this notice for both contracts, includes all committed and uncommitted costs that may be enacted at some point throughout the lifetime of the contract(s) should the Authority require this. The additional services include (but are not limited to):

Licence costs (inc. 3rd party)

Core fees

Project Accounting

Recruitment

Inventory Management

AMS Support

Future ALB onboardings

This includes provisions for contract extensions, further details can be found in the notice description.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £144,330,703

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48217000 - Transaction-processing software package
- 48219300 - Administration software package
- 48441000 - Financial analysis software package
- 48450000 - Time accounting or human resources software package
- 48490000 - Procurement software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72210000 - Programming services of packaged software products
- 72211000 - Programming services of systems and user software
- 72212450 - Time accounting or human resources software development services
- 72212451 - Enterprise resource planning software development services
- 72250000 - System and support services
- 72260000 - Software-related services
- 72261000 - Software support services
- 72265000 - Software configuration services
- 72267000 - Software maintenance and repair services
- 72300000 - Data services
- 72317000 - Data storage services
- 72510000 - Computer-related management services

- 72590000 - Computer-related professional services
- 72600000 - Computer support and consultancy services
- 72610000 - Computer support services
- 79211110 - Payroll management services
- 79211120 - Sales and purchases recording services
- 79631000 - Personnel and payroll services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Authority launched a single "bundled procurement" for a SaaS Solution along with a Systems Integrator (SI). By "bundled procurement" the Authority means that the SaaS Solution and Systems Implementation solution are procured through a single process to work together in partnership from the outset, jointly proposing a cohesive solution and delivery approach which meets the Authority's outcome-based requirements and demonstrates they are a compatible supplier partnership.

The Authority conducted this Procurement using the Competitive Procedure with Negotiation (CPN) in accordance with the requirements of Regulation 29 of the PCR Regulations 2015. The four stages of the CPN procurement which were applied can be seen below;

Stage 1 - Selection Questionnaire (SQ) - Suppliers submitted responses to the Selection Questionnaire in the e-Sourcing Portal. Following the evaluation of the Selection Questionnaire the Authority selected five Suppliers successful at Stage One to progress and submit an Initial Tender.

Stage 2 - Invitation to Submit Initial Tender (ITSIT) - A maximum of 5 Suppliers (unique bids) successful at Stage 1 received the "Invitation to Submit Initial Tenders" document. That document provided Tenderers with details of Stage Two, including the Timetable, the process, the Requirements, the Draft Contract and how to submit the Initial Tender. The Initial Tenders were evaluated in accordance with the Evaluation Criteria set out in the ITSIT Tender. The Authority reserved the right to award the contracts to the highest ranked Initial Tender submitted at this stage (but was not obliged to do so).

Stage 3 - Negotiations and Invitation to Submit Final Tenders (ITSFT) - The Authority did not elect to award to the highest ranked Supplier at Stage Two, the Authority invited those successful at Stage Two to negotiate with the Authority. This Invitations to Submit Final Tenders were issued to all Suppliers who participated in the negotiation stage and had not voluntarily withdrawn.

Stage 4 - (Contract Award) - The Final Tenders were evaluated in accordance with the Evaluation Criteria set out in the ITSFT Tender document. The Authority identified the highest scoring Final Tender and notified all Suppliers of the outcome of the Procurement.

II.2.5) Award criteria

Quality criterion - Name: Technical Envelope (Quality) / Weighting: 60%

Quality criterion - Name: Social Value / Weighting: 10%

Quality criterion - Name: Price / Weighting: 30%

Price - Weighting: 100%

II.2.11) Information about options

Options: Yes

Description of options

Please refer to the description section within this notice.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-002063](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Title

Matrix Programme - Technology (including ERP) & Systems Integration Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cognizant Worldwide Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,787,706

Section V. Award of contract

Title

Matrix Programme - Technology (including ERP) & Systems Integration Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 September 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Workday Limited

Dublin

Country

Ireland

NUTS code

- IE0 - Ireland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £63,542,998

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom