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Tender

## **Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices**

NHS Supply Chain

F02: Contract notice

Notice identifier: 2021/S 000-031857

Procurement identifier (OCID): ocids-h6vhtk-0303e8

Published 20 December 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Supply Chain

Skipton House, 80 London Road

London

SE1 6LH

#### **Email**

[Clare.Roberts@supplychain.nhs.uk](mailto:Clare.Roberts@supplychain.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<http://www.supplychain.nhs.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhssupplychain.app.jaggaer.com/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhssupplychain.app.jaggaer.com/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

National or federal Agency/Office

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices

Reference number

T5R14

#### **II.1.2) Main CPV code**

- 33196000 - Medical aids

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

On behalf of SCCL, CPP is seeking to establish a multi-supplier framework for the supply of

Technology Enabled Care, Electronic assistive Technology and Lone Worker Devices.

The framework will offer a comprehensive and wide range of suppliers, different products and services

providing participating authorities and service users with flexibility and choice in meeting specific needs and requirements. Participating authorities will have the option to procure products on an ad hoc basis or through more regular and structured bulk purchase arrangements.

Lot 1 Environmental Controls

Lot 2 Augmentative and Alternative Communication

Lot 3 Access Devices

Lot 4 Mounts

Lot 5 Telehealth

Lot 6 Medicines Management

Lot 7 Telehealth Service, Maintenance and Support

Lot 8 Electronic Assistive Technology, Maintenance and Support

Lot 9 Lone Worker Devices

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Environmental Controls

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Locations in the UK

#### **II.2.4) Description of the procurement**

Products designed to provide control of electronic appliances and other equipment within and individuals' home for those whose disability would otherwise make control of this equipment challenging or impossible

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Augmentative and Alternative Communication (AAC)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Products designed to provide forms of communication to those whose disability either fully or partially prevents verbal communication.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

#### Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 month.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Access Devices

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196200 - Devices for the disabled
- 33197000 - Medical computer equipment

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Products designed to provide an alternative to a standard mouse or keyboard and including specialist interfaces to communication aids or environmental controls, equipment such as eye-gaze technology and switches.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Mounts

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled

#### **II.2.3) Place of performance**



NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Products which enable communication aids, environmental control systems and computer access devices to be mounted, for example to wheelchairs.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Telehealth

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 32571000 - Communications infrastructure
- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The use of technologies such as remote monitoring and emergency alarms to enable individuals to receive care at home so that they can live independently

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Medicines Management

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 33196000 - Medical aids
- 33196100 - Devices for the elderly
- 33196200 - Devices for the disabled

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Technology enabled smart medication management system which prompts the user when medications are due. Support provided via nominated contacts through an app on their smart phone allowing them to prompt the user

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Telehealth Service, Maintenance and Support

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51100000 - Installation services of electrical and mechanical equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Provision of service, maintenance and support contracts for products in Lot 5 and 6

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Electronic Assistive Technology, Maintenance and Support

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 51100000 - Installation services of electrical and mechanical equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Provision of service, maintenance and support contracts for products in Lots 1, 2 3 and 4.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lone Worker Devices

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 32500000 - Telecommunications equipment and supplies
- 32571000 - Communications infrastructure
- 35120000 - Surveillance and security systems and devices
- 35121000 - Security equipment
- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Devices that enable lone workers to trigger an emergency alert or have one triggered automatically if they are unable to do so.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for up to a total period of 48 months.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Bidders should refer to II.2 of this Contract Notice for further details in respect of appointment to the individual Lots across the framework agreement.

Bidders may bid for one, more than one or all the Lots and Bidders should refer to the Invitation to Tender for more information in respect of this.

The term of contracts formed under the framework agreement may continue beyond the end

of the term of the framework agreement itself.

NHS Supply Chain expects to provide successful Bidders with the opportunity to offer additional savings to customers through the provision of discounted pricing, value-added offerings and commitment initiatives.

NHS Supply Chain will share savings information to assist its customers with making informed procurement decisions. NHS Supply Chain intends to enter arrangements under which it will be entitled to purchase supplies and/or services which it will make available for

purchase by:

- 1) Any NHS Trust.
- 2) Any other NHS entity.
- 3) Any government department, agency, or other statutory body (for the avoidance of doubt

including local authorities) and/or 4) Any private sector entity active in the UK healthcare sector. Only NHS Supply Chain can order from the framework agreement and enter contracts under it.

Electronic ordering will be used, and electronic invoicing will be accepted, and electronic payment will be used. For the avoidance of doubt, and notwithstanding the estimate indicated at II.2.1, NHS Supply Chain does not guarantee any level of purchase through the

framework and advises Bidders that the framework shall be established on a non-exclusive

basis.

Tenders and all supporting documentation for the contract must be priced in sterling and written in English. Any agreement entered will be considered a contract made in England according to English law and will be subject to the exclusive jurisdiction of the English Courts. NHS Supply Chain is not liable for any costs (including any third-party costs fees or

expenses incurred by those expressing an interest, participating, or tendering for this contract opportunity. NHS Supply Chain reserves the right to terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time, or to procure the subject matter of the contract by alternative means if

it appears that it can be more advantageously procured by alternative means. The most economically advantageous or any tender will not automatically be accepted. All communications must be made through NHS Supply Chain's eTendering portal at:

<https://nhssupplychain.app.jaggaer.com/web/login.html> using the Message Centre facility

linked to this particular contract notice.

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 February 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

4 February 2022

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Collaborative Procurement Partnership LLP

Don Valley House, Saville Street

Sheffield

S4 7UQ

Country

United Kingdom