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Contract

## **Oracle Support & Maintenance**

Care Quality Commission

F03: Contract award notice

Notice identifier: 2024/S 000-031853

Procurement identifier (OCID): ocds-h6vhtk-04a5d4

Published 4 October 2024, 11:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

#### **Contact**

Commercial and Contracts Team

#### **Email**

[commercialcontracts@cqc.org.uk](mailto:commercialcontracts@cqc.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.cqc.org.uk/>

Buyer's address

<https://www.cqc.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Oracle Support & Maintenance

Reference number

CQC I&D 129

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Care Quality Commission (CQC) require the services of the annual Oracle Technical Support and Maintenance to support the delivery of the CRM system.

This procurement was undertaken following the negotiated procedure without prior publication (above threshold).

Competition is absent for technical reasons inline with The Public Contracts Regulations 2015, Regulation 32. (2b) (ii).

The Contract is awarded for an initial period of 6 months with an option to extend for a further 6 months, a total period of 12 months.

Total Awarded Value is maximum of all charges including any optional contract extensions.

Contract Reference: CQC I&D 129

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £689,268.56

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The Care Quality Commission (CQC) require the services of the annual Oracle Technical Support and Maintenance to support the delivery of the CRM system.

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Competition is absent for technical reasons inline with The Public Contracts Regulations 2015, Regulation 32. (2b) (ii).

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Contract Reference: CQC I&D 129

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Continuation of existing services can only be provided by current provider.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

27 September 2024

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

ORACLE CORPORATION UK LIMITED

Oracle Parkway, Thames Valley Park

Reading

RG6 1RA

Email

[madalina.ionescu@oracle.com](mailto:madalina.ionescu@oracle.com)

Telephone

+44 1189243718

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01782505

Internet address

<http://www.oracle.com>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £689,268.56

Total value of the contract/lot: £689,268.56

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court (Technology and Construction Court)

Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/technology-and-construction-court>