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# Award Unit4 Saas Support & Maintenance

Northumbria Police

F15: Voluntary ex ante transparency notice Notice identifier: 2024/S 000-031814 Procurement identifier (OCID): ocds-h6vhtk-04a5b8 Published 4 October 2024, 9:30am

# Section I: Contracting authority/entity

## I.1) Name and addresses

Northumbria Police

Forth Banks

Newcastle upon Tyne

NE13PH

#### Contact

John Bradford

#### Email

John.Bradford@northumbria.police.uk

#### Telephone

+44 7736193270

### Country

United Kingdom

### **Region code**

UKC22 - Tyneside

#### Justification for not providing organisation identifier

Not on any register

#### Internet address(es)

Main address

https://www.northumbria.police.uk/

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Public order and safety

# **Section II: Object**

# II.1) Scope of the procurement

# II.1.1) Title

Unit4 Saas Support & Maintenance

Reference number

NP0337

## II.1.2) Main CPV code

• 48000000 - Software package and information systems

## II.1.3) Type of contract

Supplies

### II.1.4) Short description

For the provision of an ERP system that includes HR, finance and payroll. Unit4 provide the licenses, support and maintenance for this solution.

### II.1.6) Information about lots

This contract is divided into lots: No

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £952,000

# II.2) Description

### II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

### II.2.4) Description of the procurement

This notice covers the migration from our existing ERP and HR/Payroll system to a new allencompassing solution designed for Police Forces.

Northumbria Police currently use the Unit4 Enterprise Resource Planning system (ERP) system for management of financial, HR and payroll processing. The application is essential IT infrastructure as it provides accounting functionality which enables budget allocation and management across the whole Force. Unit4 also provides support and maintenance under this contract.

Whilst Unit4 had intended for all customers to move to their cloud-hosted solution. A special package for police forces was developed that allowed hosting to remain on-premises to be able to guarantee the security required by the UK Police Forces. To do this they have had to change the structure of their packages.

#### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: No

# **Section IV. Procedure**

# IV.1) Description

### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

The award is lawful in accordance with regulation 32(2)(b)(ii) because the competition is absent for technical reasons. Northumbria Police has used the Unit4 application since the finance team was moved in-house. The system is an essential part of the force's infrastructure and any down time or system failure would have a detrimental effect on the running of the Force. The Supplier does not use third parties to provide support & maintenance, therefore competition is absent.

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# Section V. Award of contract/concession

A contract/lot is awarded: Yes

# V.2) Award of contract/concession

### V.2.1) Date of conclusion of the contract

5 August 2024

## V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor/concessionaire

Unit4 Business Software Limited

Bristol

Country

United Kingdom

NUTS code

• UK - United Kingdom

**Companies House** 

01737985

The contractor/concessionaire is an SME

No

### V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £952,000

# Section VI. Complementary information

# VI.4) Procedures for review

## VI.4.1) Review body

The High Court of England & Wales

7 Rools Building, Fetter Lane

London

EC4A1NL

Country

United Kingdom