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Contract

Yorkshire Housing Procurement of Housing Management Solutions

Yorkshire Housing Limited

F03: Contract award notice

Notice identifier: 2022/S 000-031810

Procurement identifier (OCID): ocds-h6vhtk-036429

Published 10 November 2022, 11:45am

Section I: Contracting authority

I.1) Name and addresses

Yorkshire Housing Limited

The Place, 2 Central Place

Leeds

LS10 1FB

Contact

Ross Hodgkins

Email

ross.hodgkins@4cassociates.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.yorkshirehousing.co.uk/>

Buyer's address

<https://www.yorkshirehousing.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Yorkshire Housing Procurement of Housing Management Solutions

Reference number

INT-YH001

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Procurement of the new Housing and Asset Management solution which provides an integrated solution for –Single view of property, tenancy, customer and neighbourhood data-Case Management-Core Housing solution which meets the needs of social tenants, leaseholders, shared owners, market rent and commercial customers-Repairs-Scheduling and Job Management-Mobile Working, including Data Capture-Asset Management-Rents and Service Charges-Customer Portals (Yorkshire Housing and Space Homes)-Supplier Portal-Sales-Integration with Document Management, IoT Devices, Existing and Future Channels-Standard suite of management reports, plus the capability to develop further reports using data from within the core solution and across other systemsDesign and implementation/embedding of a new set of Housing and Asset Management processes which will use the functionality of the procured solution and configure it for use in YH.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Procurement of the new Housing and Asset Management solution which provides an integrated solution for --Single view of property, tenancy, customer and neighbourhood data-Case Management-Core Housing solution which meets the needs of social tenants, leaseholders, shared owners, market rent and commercial customers-Repairs-Scheduling and Job Management-Mobile Working, including Data Capture-Asset Management-Rents and Service Charges-Customer Portals (Yorkshire Housing and Space Homes)-Supplier Portal-Sales-Integration with Document Management, IoT Devices, Existing and Future Channels-Standard suite of management reports, plus the capability to develop further reports using data from within the core solution and across other systemsDesign and implementation/embedding of a new set of Housing and Asset Management processes which will use the functionality of the procured solution and configure it for use in YH.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-024199](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Yorkshire Housing Limited

Leeds

Country

United Kingdom