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Tender

## **Social Care Innovation Programme New to Market Products**

East Riding of Yorkshire Council

F02: Contract notice

Notice identifier: 2021/S 000-031789

Procurement identifier (OCID): ocds-h6vhtk-0303a4

Published 20 December 2021, 2:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Riding of Yorkshire Council

County Hall, Cross Street,

Beverley

HU17 9BA

#### **Contact**

Iona Sapcote

#### **Email**

[iona.sapcote@eastriding.gov.uk](mailto:iona.sapcote@eastriding.gov.uk)

#### **Telephone**

+44 1482396334

**Country**

United Kingdom

**NUTS code**

UKE1 - East Yorkshire and Northern Lincolnshire

**National registration number**

647 4711 23

**Internet address(es)**

Main address

<https://www.eastriding.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103298>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=41574&B=UK](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=41574&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=41574&B=UK](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=41574&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Social Care Innovation Programme New to Market Products

#### **II.1.2) Main CPV code**

- 73300000 - Design and execution of research and development

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The East Riding of Yorkshire Council and the University of Hull have received part funding from the European Regional Development Fund and Northern Powerhouse to support a £1.5 million project to drive innovation in the social care sector.

The Social Care Innovation Programme employs a research-led approach, identifying the key challenges for social care providers, and the smart technologies that can be implemented to support them in reducing the challenges they face.

The project is seeking solutions which will be new to the social care market that will meet identified needs. These identified needs are outlined in the specification, but as the solution will be new to the care market the solution may be something else. New to social care market means that the solution may be in use in another market and might need slight amendments to meet the requirements of the care sector or it might be a partially developed solution that has not been finalised or taken to the market yet.

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Social Care Innovation Programme New to Market Products

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

### **II.2.4) Description of the procurement**

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse. Led by East Riding of Yorkshire Council, with the University of Hull as a delivery partner, SCIP seeks to enhance the productivity, sustainability and quality of care provision through the effective use of innovative technologies.

One element of SCIP is the development, piloting and evaluation of a small number of 'new-to-market' (new to the care market) products. Since commencing the project, we have worked with care providers to identify particular areas where gaps in technology and service availability may exist and where SCIP should focus support. We are therefore seeking proposals for the development of innovative technologies in key areas where a need has been identified. A minimum of four solutions will be progressed through innovation partnerships – one solution may cover multiple areas of development, or we may progress

more than one solution in a particular area.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse.

## **II.2) Description**

### **II.2.1) Title**

Lot 1. Infection control in residential care settings

Lot No

2

**II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

**II.2.4) Description of the procurement**

Good infection control has always been a fundamental element of high-quality care in care settings. However, the COVID pandemic has reinforced the importance of infection control to enhance the safety of service users and staff.

We are seeking proposals for new-to-market infection control technologies that can support the provision of safe residential care.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse.

## **II.2) Description**

### **II.2.1) Title**

Lot 2. Reducing the prevalence and impact of falls

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

### **II.2.4) Description of the procurement**

Within both residential care and domiciliary care settings, falls can have a substantial impact

on the health and wellbeing of service users. There are examples of technologies being used to mitigate falls (notably through wearable or environmental falls detectors).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse.

## **II.2) Description**

### **II.2.1) Title**

Lot 3. Enhancing communication with recipients of care



Lot No

4

## **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

## **II.2.4) Description of the procurement**

The COVID pandemic has brought into sharp focus some of the challenges of maintaining communication with recipients of care in a time when face-to-face interaction can be limited. In particular, providers have had to develop new approaches to facilitating remote communication between care home residents and their family/friends, utilising platforms such as Zoom and FaceTime. For service users in their own home, limitations on face-to-face visits have exacerbated social isolation and loneliness.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse.

## **II.2) Description**

### **II.2.1) Title**

Lot 4. Systems to optimise preparation for CQC inspections

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE1 - East Yorkshire and Northern Lincolnshire

### **II.2.4) Description of the procurement**

CQC inspections are a critical mechanism for ensuring the quality of social care services and

enhancing the wellbeing of service users. From an organisational perspective, they also support ongoing quality enhancement and can support the competitiveness and sustainability of social care providers.

There are systems available that support organisational preparation for CQC inspections, we believe that there remains a gap in the market for systems that underpin quality and evidence required.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse.

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Systems to optimise the utilisation and wellbeing of domiciliary care providers

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

### **II.2.4) Description of the procurement**

CQC inspections are a critical mechanism for ensuring the quality of social care services and enhancing the wellbeing of service users. From an organisational perspective, they also support ongoing quality enhancement and can – in terms of outcome – support the competitiveness and sustainability of social care providers.

Though there are systems available that support organisational preparation for CQC inspections, we believe that there remains a gap in the market for further development of systems that underpin quality enhancement and the evidence of this required within CQC inspection.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse

## **II.2) Description**

### **II.2.1) Title**

Lot 6. Innovations in medication management

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

#### **II.2.4) Description of the procurement**

Effective medication management is a critical element of social care, whether related to safer medication administration in care settings or promoting safe and effective administration and recording of medication by care organisation in a person's own home.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The Social Care Innovation Programme (SCIP) is a £1.5M project, part-funded by the European Regional Development Fund and Northern Powerhouse

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Innovation partnership

#### **IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 January 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.2) Body responsible for mediation procedures**

to be confirmed

to be confirmed

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The East Riding of Yorkshire Council

Beverley

Country

United Kingdom