

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031784-2024>

Tender

**<https://www.gov.uk/government/publications/open-standards-for-government/open-contracting-data-standard-profile#:~:text=You%20can%20use%20the%20OCDS%20for:%20planning%20->**

Home Office

F02: Contract notice

Notice identifier: 2024/S 000-031784

Procurement identifier (OCID): ocds-h6vhtk-04a5a2

Published 3 October 2024, 4:52pm

## Section I: Contracting authority

### I.1) Name and addresses

Home Office

London

**Email**

[George.Jones3@homeoffice.gov.uk](mailto:George.Jones3@homeoffice.gov.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/home-office>

### **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://crowncommercialservice.bravosolution.co.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://crowncommercialservice.bravosolution.co.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

<https://www.gov.uk/government/publications/open-standards-for-government/open-contracting-data-standard-profile#:~:text=You%20can%20use%20the%20OCDS%20for:%20planning%20->

#### **II.1.2) Main CPV code**

- 72227000 - Software integration consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Within DDaT the Migration and Borders Technology Portfolio (MBTP) encompasses all technology delivery and support for Migration, Asylum, and Border control. This includes the delivery of major technology programmes including Immigration Platform Technology (IPT), Future Borders and Immigration System (FBIS) and the New Plan for Immigration (NPI). MBTP is organised in a product-centric way, with business requirements met where possible by leveraging a set of strategic technology products. These products are organised across sets of related 'product families, with the Crossing the Border product family being one of these. Crossing the Border (CtB) is the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model.

#### **II.1.5) Estimated total value**

Value excluding VAT: £25,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72226000 - System software acceptance testing consultancy services
- 72232000 - Development of transaction processing and custom software
- 72261000 - Software support services
- 72262000 - Software development services
- 72265000 - Software configuration services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Crossing the Border (CtB) is the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model.

The central systems support 24 hours a day 365 days a year operations, requiring high degrees of resilience and availability. The existing applications run on diverse technological stacks and have been delivered over a 3-year programme and are expected to evolve over the next 5 years in line with government policy and operational need. The system is critical national infrastructure, incorporating official and secret data sets and related processes.

Outlined is the Home Office Migration and Borders Technology Portfolio (MBTP) requirement, for an experienced Digital Supplier that can provide Transition and Transformation Leadership for the development, management, and improvements to a range of Digital Outcomes within the Future Borders and Immigration (FBIS) roadmap. Working collaboratively with the Home Office to deliver our vision for FBIS. Transition and Transformation Leadership for FBIS Digital, Data and Technology (“DDaT”) directorate provide programme delivery, management, governance, and assurance across digital delivery in the FBIS DDaT programme. This document sets out the requirements for a Supplier to deliver the Transition and Transformation Leadership services for a minimum of 3 years from the start of the Contract with a possible 2-year extension options under Technology Services 3 Framework Agreement. It has been split into core requirements specific to the FBIS DDaT Outcomes within MBTP and general requirements which apply to all product families across DDaT. These materials are based upon stakeholder consultation, analysis of the current organisational position and the strategic direction of

travel, all of which have informed the view of services required.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Extension provision for an additional 1 + 1 years.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Estimated value of contract is £20-25 million

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 October 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

14 November 2024

Local time

5:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cabinet Office

London

Country

United Kingdom