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Tender

## **Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council**

Connect2Hampshire

F02: Contract notice

Notice identifier: 2024/S 000-031772

Procurement identifier (OCID): ocds-h6vhtk-04a599

Published 3 October 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Connect2Hampshire

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

#### **Email**

[csgprocurement@cs ltd.org.uk](mailto:csgprocurement@cs ltd.org.uk)

#### **Telephone**

+44 8081685808

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.commercialservices.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-West-Malling:-Welfare-services-for-children-and-young-people./6FWF2N4NWR>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Reference number

Y25010

### **II.1.2) Main CPV code**

- 85311300 - Welfare services for children and young people

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

A Managed Service Provider (MSP) to supply five Children's Social Care Family Help teams for the Children's Services department to use in five districts across the county. The number of teams could be increased or reduced over the term of the contract, subject to separate agreement with the supplier. You will be required to have Three teams consisting of 28 workers in the following districts, these will be available, fully compliant and ready to be deployed from the start date of the contract (1st February 2025), without the need of additional recruitment campaigns.

Hart and Rushmoor

Team 1 – 1 Team Manager, 1 Assistant Team Manager, 7 QSW's

Team 2 – 1 Team Manager, 1 Assistant Team Manager, 7 QSW's

Team 3 Basingstoke - 1 Team Manager, 1 Assistant Team Manager, 7 QSW's

Plus 1 project support across the three teams

This will be equivalent to the following caseload

Assistant Team Manager, maximum of 10 cases

QSW – Maximum of 20 Cases

Total caseload – 450

MSP will provide senior management, that will be responsible for audit all the children's files and will record management oversight including SMART actions. The purpose of this is to ensure management grip for when the Social Workers start and to ensure they have guidance and direction.

Please see ITT for full information.

### **II.1.5) Estimated total value**

Value excluding VAT: £16,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85311300 - Welfare services for children and young people
- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £16,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 November 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 60 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

8 November 2024

Local time

2:15pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://csg.delta-esourcing.com/tenders/UK-UK-West-Malling:-Welfare-services-for-children-and-young-people./6FWF2N4NWR>

To respond to this opportunity, please click here:

<https://csg.delta-esourcing.com/respond/6FWF2N4NWR>

GO Reference: GO-2024103-PRO-27906487

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

London

Country

United Kingdom