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Tender

Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Connect2Hampshire

F02: Contract notice

Notice identifier: 2024/S 000-031772

Procurement identifier (OCID): ocds-h6vhtk-04a599

Published 3 October 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Connect2Hampshire

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csLtd.org.uk

Telephone

+44 8081685808

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.commercialservices.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-West-Malling:-Welfare-services-for-children-and-young-people./6FWF2N4NWR>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Reference number

Y25010

II.1.2) Main CPV code

- 85311300 - Welfare services for children and young people

II.1.3) Type of contract

Services

II.1.4) Short description

A Managed Service Provider (MSP) to supply five Children's Social Care Family Help teams for the Children's Services department to use in five districts across the county. The number of teams could be increased or reduced over the term of the contract, subject to separate agreement with the supplier. You will be required to have Three teams consisting of 28 workers in the following districts, these will be available, fully compliant and ready to be deployed from the start date of the contract (1st February 2025), without the need of additional recruitment campaigns.

Hart and Rushmoor

Team 1 – 1 Team Manager, 1 Assistant Team Manager, 7 QSW's

Team 2 – 1 Team Manager, 1 Assistant Team Manager, 7 QSW's

Team 3 Basingstoke - 1 Team Manager, 1 Assistant Team Manager, 7 QSW's

Plus 1 project support across the three teams

This will be equivalent to the following caseload

Assistant Team Manager, maximum of 10 cases

QSW – Maximum of 20 Cases

Total caseload – 450

MSP will provide senior management, that will be responsible for audit all the children's files and will record management oversight including SMART actions. The purpose of this is to ensure management grip for when the Social Workers start and to ensure they have guidance and direction.

Please see ITT for full information.

II.1.5) Estimated total value

Value excluding VAT: £16,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85311300 - Welfare services for children and young people
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £16,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 November 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 60 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 November 2024

Local time

2:15pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://csg.delta-esourcing.com/tenders/UK-UK-West-Malling:-Welfare-services-for-children-and-young-people./6FWF2N4NWR>

To respond to this opportunity, please click here:

<https://csg.delta-esourcing.com/respond/6FWF2N4NWR>

GO Reference: GO-2024103-PRO-27906487

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom