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Planning

## **Agile Product Delivery Partner (Discovery, Development, Deployment) Framework Agreement**

Digital Health and Care Wales

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-031770

Procurement identifier (OCID): ocds-h6vhtk-040f96

Published 27 October 2023, 11:36am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

#### **Contact**

Nathan Beynon

#### **Email**

[nathan.beynon3@wales.nhs.uk](mailto:nathan.beynon3@wales.nhs.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://dhcw.nhs.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Agile Product Delivery Partner (Discovery, Development, Deployment) Framework Agreement

Reference number

P879

### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Digital Health and Care Wales (“DHCW”) is seeking to create a sole supplier Agile Product Delivery Partner (Discovery, Development, Deployment) Framework Agreement to enable specialist resources to be called off as and when required to support the Digital Services for Patients and the Public (“DSPP”) programme in delivering the NHS Wales App.

The scope of the Framework Agreement is for the provision of services via a “call off mechanism” to support DHCW in delivering the NHS Wales App across four key areas:

1. Discovery
2. Development
3. Operations
4. Support & Service Management

This opportunity will be tendered via the Bravo e-tender Wales portal- <https://etenderwales.bravosolution.co.uk>. Suppliers interested in this procurement can attend two supplier briefing sessions on 7th November 2023 and 14th November 2023. To register your attendance please email your confirmation to Nathan Beynon at [nathan.beynon3@wales.nhs.uk](mailto:nathan.beynon3@wales.nhs.uk) by the 2nd November 2023.

### **II.1.5) Estimated total value**

Value excluding VAT: £20,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Digital Health and Care Wales (“DHCW”) is seeking to create a sole supplier Agile Product Delivery Partner (Discovery, Development, Deployment) Framework Agreement to enable specialist resources to be called off as and when required to support the Digital Services for Patients and the Public (“DSPP”) programme in delivering the NHS Wales App. The DSPP Programme has been established to deliver the following vision:

- i. Using transformational digital services to increase people’s involvement in the management of their health and wellbeing to engender more positive health and social care outcomes for the people of Wales.
- ii. Opening up channels to capture and share information relating to people’s health and wellbeing:
  - Greater visibility of and access to the information that the NHS holds at an individual level;
  - Ability for the patient to collect and share information with carers, medical professionals and others of their choosing;
  - Create a technical and cultural environment that can extend beyond traditional NHS boundaries and into social care and the third sector.
- iii. Providing Information sharing under clear models for consent, data provenance, and audit including controlled proxy access and accountability for actions based on available information at a given point in time.
- iv. This vision for information sharing includes:
  - Transactional information such as appointment bookings.
  - Communications including correspondence, messages and video calling and conferencing.
  - Personalised health and wellbeing information presented in a context that is understandable, allowing a user to navigate between multiple sources of supporting

information and service information with relative ease.

To date the NHS Wales App has been developed by external partners and these agreements are due to expire mid-2024. To support the NHS Wales Apps' next stage of development and operation DHCW require an agile and flexible means of contracting with an external product delivery partner who has the relevant skills and experience to support DSPP and DHCW with the discovery, development and deployment of applications.

To enable the DSPP programme to call off their requirements on an ad hoc basis in accordance with the iterative technological needs of the programme and NHS Wales' strategic business needs, it is anticipated the Framework Agreement will be awarded in April 2024.

The scope of the Framework Agreement is for the provision of services via a "call off mechanism" to support DHCW in delivering the NHS Wales App across four key areas:

1. Discovery
2. Development
3. Operations
4. Support & Service Management

This opportunity will be tendered via the Bravo e-tender Wales portal- <https://etenderwales.bravosolution.co.uk>. Suppliers interested in this procurement can attend two supplier briefing sessions on 7th November 2023 and 14th November 2023. To register your attendance please email your confirmation to Nathan Beynon at [nathan.beynon3@wales.nhs.uk](mailto:nathan.beynon3@wales.nhs.uk) by the 2nd November 2023.

## **II.3) Estimated date of publication of contract notice**

4 December 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=135879](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=135879).

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