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Contract

## **Integrated Non-Custodial Healthcare Services to NHS England South West.**

NHS England

F03: Contract award notice

Notice identifier: 2024/S 000-031767

Procurement identifier (OCID): ocids-h6vhtk-043770

Published 3 October 2024, 3:47pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Wellington House, 133-135 Waterloo Road

London

SE1 8UG

#### **Contact**

Louise Smith

#### **Email**

[Scwcsu.procurement@nhs.net](mailto:Scwcsu.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.england.nhs.uk>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Integrated Non-Custodial Healthcare Services to NHS England South West.

Reference number

C248001

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS England South West (NHSE) Health & Justice were seeking to re-commission Non-Custodial Services across the South West region.

The following elements of offender health will form Integrated Non-Custodial Services:

- Liaison and Diversion services.
- Reconnect services.
- Primary Mental Health Treatment Requirements.

The procurement was divided into 5 lots and cover the Offices of Police and Crime Commissioner (OPCC) boundaries within the South West as follows:

Lot 1: Avon and Somerset

Lot 2: Devon and Cornwall

Lot 3: Dorset

Lot 4: Gloucestershire

Lot 5: Wiltshire

The service will ensure people receive seamless care and support irrelevant of where they are in the criminal justice system.

Alignment of regional non-custodial contracts will provide an opportunity to drive an innovative way of working with all stakeholders to deliver an integrated non-custodial healthcare service for each of the five OPCC boundaries. It will allow consistency in patient outcomes and quality standards whilst providing the correct pathway to the individual demographic in the South West.

The Contracts will be for a term of 7 years and services are planned to commence from 1st April 2025.

Total financial envelopes (inclusive of mobilisation and improvement funding) as advertised:

Lot 1 - £25,987,000

Lot 2 - £21,979,000

Lot 3 - £11,471,000

Lot 4 - £9,034,000

Lot 5 - £10,897,000

Financial envelopes (exclusive of mobilisation and improvement funding, for purposes of assessment, as advertised):

Lot 1 - £25,357,000

Lot 2 - £21,447,000

Lot 3 - £11,205,000

Lot 4 - £8,824,000

Lot 5 - £10,645,000

This notice serves as an intention to award a contract under the competitive process of the Provider Selection Regime (PSR).

This procurement has been carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £79,368,000

### **II.2) Description**

#### **II.2.1) Title**

Avon and Somerset

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKK23 - Somerset

### **II.2.4) Description of the procurement**

NHS England South West (NHSE) Health & Justice were seeking to re-commission Non-Custodial Services for the population of Avon and Somerset (Lot 1).

The service is being co-commissioned with Avon and Somerset Office of the Police and Crime Commissioner (OPCC) and the Probation Service.

The following elements of offender health will form the Integrated Non-Custodial Service:

- Liaison and Diversion services.
- Reconnect services.
- Primary Mental Health Treatment Requirements.

The service will ensure people receive seamless care and support irrelevant of where they are in the criminal justice system.

Alignment of regional non-custodial contracts will provide an opportunity to drive an innovative way of working with all stakeholders to deliver an integrated non-custodial healthcare service for each of the five OPCC boundaries. It will allow consistency in patient outcomes and quality standards whilst providing the correct pathway to the individual demographic in the South West.

The Contract will be for a term of 7 years and services are planned to commence from 1st April 2025.

The maximum total contract value is:

Lot 1: £25,987,000 (inclusive of mobilisation and improvement funding)

Lot 1: £25,357,000 (exclusive of mobilisation and improvement funding)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 46%

Quality criterion - Name: Value / Weighting: 8%

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 17%

Quality criterion - Name: Improving Access, Reducing Health Inequalities, and Facilitating Choice / Weighting: 17%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 2%

## **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Devon and Cornwall

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKK30 - Cornwall and Isles of Scilly
- UKK43 - Devon CC

### **II.2.4) Description of the procurement**

NHS England South West (NHSE) Health & Justice were seeking to re-commission Non-Custodial Services for the population of Devon and Cornwall (Lot 2).

The following elements of offender health will form the Integrated Non-Custodial Service:

- Liaison and Diversion services.

- Reconnect services.
- Primary Mental Health Treatment Requirements

The service will ensure people receive seamless care and support irrelevant of where they are in the criminal justice system.

Alignment of regional non-custodial contracts will provide an opportunity to drive an innovative way of working with all stakeholders to deliver an integrated non-custodial healthcare service for each of the five OPCC boundaries. It will allow consistency in patient outcomes and quality standards whilst providing the correct pathway to the individual demographic in the South West.

The Contract will be for a term of 7 years and services are planned to commence from 1st April 2025.

The maximum total contract value is:

Lot 2: £21,979,000 (inclusive of mobilisation and improvement funding)

Lot 2: £21,447,000 (exclusive of mobilisation and improvement funding)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 46%

Quality criterion - Name: Value / Weighting: 8%

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 17%

Quality criterion - Name: Improving Access, Reducing Health Inequalities, and Facilitating Choice / Weighting: 17%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 2%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Dorset

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKK25 - Dorset

### **II.2.4) Description of the procurement**

NHS England South West (NHSE) Health & Justice were seeking to re-commission Non-Custodial Services for the population of Dorset (Lot 3).

The following elements of offender health will form the Integrated Non-Custodial Service:

- Liaison and Diversion services.
- Reconnect services.
- Primary Mental Health Treatment Requirements

The service will ensure people receive seamless care and support irrelevant of where they are in the criminal justice system.

Alignment of regional non-custodial contracts will provide an opportunity to drive an innovative way of working with all stakeholders to deliver an integrated non-custodial healthcare service for each of the five OPCC boundaries. It will allow consistency in patient outcomes and quality standards whilst providing the correct pathway to the individual demographic in the South West.

The Contract will be for a term of 7 years and services are planned to commence from 1st April 2025.

The maximum total contract value is:



Lot 3: £11,471,000 (inclusive of mobilisation and improvement funding)

Lot 3: £11,205,000 (exclusive of mobilisation and improvement funding)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 46%

Quality criterion - Name: Value / Weighting: 8%

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 17%

Quality criterion - Name: Improving Access, Reducing Health Inequalities, and Facilitating Choice / Weighting: 17%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 2%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Gloucestershire

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKK13 - Gloucestershire

### **II.2.4) Description of the procurement**

NHS England South West (NHSE) Health & Justice were seeking to re-commission Non-Custodial Services for the population of Gloucestershire (Lot 4).

The following elements of offender health will form the Integrated Non-Custodial Service:

- Liaison and Diversion services.
- Reconnect services.
- Primary Mental Health Treatment Requirements

The service will ensure people receive seamless care and support irrelevant of where they are in the criminal justice system.

Alignment of regional non-custodial contracts will provide an opportunity to drive an innovative way of working with all stakeholders to deliver an integrated non-custodial healthcare service for each of the five OPCC boundaries. It will allow consistency in patient outcomes and quality standards whilst providing the correct pathway to the individual demographic in the South West.

The Contract will be for a term of 7 years and services are planned to commence from 1st April 2025.

The maximum total contract value is:

Lot 4: £9,034,000 (inclusive of mobilisation and improvement funding)

Lot 4: £8,824,000 (exclusive of mobilisation and improvement funding)

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 46%

Quality criterion - Name: Value / Weighting: 8%

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 17%

Quality criterion - Name: Improving Access, Reducing Health Inequalities, and Facilitating Choice / Weighting: 17%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 2%

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Wiltshire

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKK15 - Wiltshire CC

### **II.2.4) Description of the procurement**

NHS England South West (NHSE) Health & Justice were seeking to re-commission Non-Custodial Services for the population of Wiltshire (Lot 5)

The following elements of offender health will form the Integrated Non-Custodial Service:

- Liaison and Diversion services.
- Reconnect services.
- Primary Mental Health Treatment Requirements

The service will ensure people receive seamless care and support irrelevant of where they are in the criminal justice system.

Alignment of regional non-custodial contracts will provide an opportunity to drive an innovative way of working with all stakeholders to deliver an integrated non-custodial healthcare service for each of the five OPCC boundaries. It will allow consistency in patient outcomes and quality standards whilst providing the correct pathway to the

individual demographic in the South West.

The Contract will be for a term of 7 years and services are planned to commence from 1st April 2025.

The maximum total contract value is:

Lot 5: £10,897,000 (inclusive of mobilisation and improvement funding)

Lot 5: £10,645,000 (exclusive of mobilisation and improvement funding)

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 46%

Quality criterion - Name: Value / Weighting: 8%

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 17%

Quality criterion - Name: Improving Access, Reducing Health Inequalities, and Facilitating Choice / Weighting: 17%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 2%

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-008712](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Avon and Somerset

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Avon and Wiltshire Mental Health Partnership NHS Trust

Bath NHS House, Newbridge Hill

Bath

BA1 3QE

Country

United Kingdom

NUTS code

- UKK23 - Somerset

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,987,000

Total value of the contract/lot: £25,987,000

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Devon and Cornwall

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Devon Partnership NHS Trust

Wonford House, Dryden Road

Exeter

EX2 5AF

Country

United Kingdom

NUTS code

- UKK - South West (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £21,979,000

Total value of the contract/lot: £21,979,000

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## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

3

### **Title**

Dorset

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

24 September 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No



**V.2.3) Name and address of the contractor**

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road, Poole

Dorset

BH17 0RB

Country

United Kingdom

NUTS code

- UKK25 - Dorset

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £11,471,000

Total value of the contract/lot: £11,471,000

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## **Section V. Award of contract**

### **Contract No**

4

### **Lot No**

4

### **Title**

Gloucestershire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Gloucestershire Health and Care NHSFT

Trust HQ, Edward Jenner Court, 1010 Pioneer Ave

Gloucester

GL3 4AW

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £9,034,000

Total value of the contract/lot: £9,034,000

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## **Section V. Award of contract**

### **Contract No**

5

### **Lot No**

5

### **Title**

Wiltshire

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

24 September 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Avon and Wiltshire Mental Health Partnership NHS Trust

Bath NHS House, Newbridge Hill

Bath

BA1 3QE

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £10,897,000

Total value of the contract/lot: £10,897,000

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## Section VI. Complementary information

### VI.3) Additional information

The decision to award this contract in line with the Competitive Process was based on evaluation against the basic selection criteria (in the form of a Selection Questionnaire), which was assessed on a pass/fail basis, and the PSR 5 key criteria, which were assessed on a 0-4 scale, with the below weightings.

Several tender questions were asked under each of the key criteria.

- Quality and Innovation: 46%
- Value: 10%
- Integration, Collaboration and Service Sustainability: 17%
- Improving Access, Reducing Health Inequalities, and Facilitating Choice: 17%
- Social Value: 10%

The providers selected for award have been chosen as they passed the basic selection criteria and were the highest scoring bidder overall, against the key criteria.

After conducting a thorough Competitive Process, taking into account the key criteria and applying the basic selection criteria, NHS England South East is content that the providers' bids sufficiently met the key criteria and thus can proceed to contract award under the Health Care Services (Provider Selection Regime) Regulations 2023.

The evaluation panel consisted of representatives from NHS England Health & Justice Commissioners, NHSE Finance, NHSE Nursing and Quality, NHSE Public health, Offices of the Police and Crime Commissioner, Probation Service and those with Lived Experience.

Award decisions have been recommended by the NHS England South West Health & Justice Senior Commissioning Manager for Non-Custodial and Children and Young People services.

Award decisions have been made by the NHS England South West System Oversight and Co-ordination Leadership Team, with key decision makers being:

Managing Director - System Commissioning Development

Director of Collaborative Commissioning

Director of Commissioning Finance

There were four potential declarations of conflict of interest made via the conflict of interest process and recorded accordingly. However, none were deemed as actual conflicts. One potential / perceived conflict, whilst deemed as no risk to the procurement by the Programme Board Chair, was managed accordingly with appropriate mitigations.

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by midnight on Wednesday 16th October 2024. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

This procurement has been carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

Written representations should be sent to [scwcsu.procurement@nhs.net](mailto:scwcsu.procurement@nhs.net)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS England

London

Country

United Kingdom