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Tender

IA2250 Legal Case Management System

Staffordshire County Council

F02: Contract notice

Notice identifier: 2021/S 000-031746

Procurement identifier (OCID): ocds-h6vhtk-030379

Published 20 December 2021, 11:40am

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Stafford

ST16 2DH

Contact

John Tapsell

Email

john.tapsell@staffordshire.gov.uk

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

www.staffordshire.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.proactisplaza.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.proactisplaza.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IA2250 Legal Case Management System

Reference number

DN1286

II.1.2) Main CPV code

- 79100000 - Legal services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council requires a configurable, scalable case management system for centralised and standardised handling of cases within Legal Services. The system needs to be hosted. It also needs to be accessible to officers when they are working out of the office without logistical problems.

It will work for and with staff and to assist them in the completion of their work rather than being perceived as a system that has to be worked with alongside the completion of case work.

Future proofing, automated functions and Artificial Intelligence are of particular interest as such functions, if aligned to the key needs set out within the specification, will improve the user experience and help to drive efficiencies within the system.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

II.2.4) Description of the procurement

Staffordshire County Council requires a configurable, scalable case management system for centralised and standardised handling of cases within Legal Services. The system needs to be hosted. It also needs to be accessible to officers when they are working out of the office without logistical problems.

It will work for and with staff and to assist them in the completion of their work rather than being perceived as a system that has to be worked with alongside the completion of case work.

Future proofing, automated functions and Artificial Intelligence are of particular interest as such functions, if aligned to the key needs set out within the specification, will improve the user experience and help to drive efficiencies within the system.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 January 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

31 January 2022

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom