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Pipeline

Hotel Services (Cleaning, Catering Portering)

Norfolk Community Health and Care NHS Trust

Norfolk and Suffolk NHS Foundation Trust

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031717

Procurement identifier (OCID): ocids-h6vhtk-054727

Published 12 June 2025, 6:35am

Scope

Description

This pipeline notice is for the planned reprocurement of an existing Hotel Services (Soft Facilities Management contract). The service is to be provided as an outsourced manage service, across multiple NHS sites and settings. This procurement may or may not be conducted in collaboration with other aligned NHS Trusts, such as the Norfolk and Suffolk NHS Foundation Trust and Cambridgeshire Community Services. Please note that any dates listed in this notice are current working estimates and subject to change. Subsequent notices will be published in advance of any planned procurement process.

Commercial tool

Establishes a framework

Total value (estimated)

- £50,000,000 excluding VAT
- £60,000,000 including VAT

Contract dates (estimated)

- 1 September 2026 to 31 August 2029
- Possible extension to 31 August 2031
- 5 years

Main category

Services

CPV classifications

- 55100000 - Hotel services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 September 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authorities

Norfolk Community Health and Care NHS Trust

- Public Procurement Organisation Number: PDCT-6296-BWNQ

Norwich Community Hospital, Bowthorpe Road

Norwich

NR2 3TU

United Kingdom

Contact name: Steven Worley

Email: steven.worley@nchc.nhs.uk

Website: <https://www.norfolkcommunityhealthandcare.nhs.uk/>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - central government

Norfolk and Suffolk NHS Foundation Trust

- Public Procurement Organisation Number: PYHD-6574-PGTX

Drayton High Road

Norwich

NR6 5BE

United Kingdom

Contact name: Steven Worley

Email: steven.worley@nchc.nhs.uk

Website: <https://www.nsft.nhs.uk>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - central government

Contact organisation

Contact [Norfolk Community Health and Care NHS Trust](#) for any enquiries.