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Pipeline

## **Hotel Services (Cleaning, Catering Portering)**

Norfolk Community Health and Care NHS Trust

Norfolk and Suffolk NHS Foundation Trust

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031717

Procurement identifier (OCID): ocids-h6vhtk-054727

Published 12 June 2025, 6:35am

## **Scope**

## **Description**

This pipeline notice is for the planned reprocurement of an existing Hotel Services (Soft Facilities Management contract). The service is to be provided as an outsourced manage service, across multiple NHS sites and settings. This procurement may or may not be conducted in collaboration with other aligned NHS Trusts, such as the Norfolk and Suffolk NHS Foundation Trust and Cambridgeshire Community Services. Please note that any dates listed in this notice are current working estimates and subject to change. Subsequent notices will be published in advance of any planned procurement process.

## **Commercial tool**

Establishes a framework

## **Total value (estimated)**

- £50,000,000 excluding VAT
- £60,000,000 including VAT

### **Contract dates (estimated)**

- 1 September 2026 to 31 August 2029
- Possible extension to 31 August 2031
- 5 years

### **Main category**

Services

### **CPV classifications**

- 55100000 - Hotel services

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

## **Publication date of tender notice (estimated)**

1 September 2025

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## **Procedure**

### **Above or below total value threshold**

Above or equal to threshold

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## **Contracting authorities**

### **Norfolk Community Health and Care NHS Trust**

- Public Procurement Organisation Number: PDCT-6296-BWNQ

Norwich Community Hospital, Bowthorpe Road

Norwich

NR2 3TU

United Kingdom

Contact name: Steven Worley

Email: [steven.worley@nchc.nhs.uk](mailto:steven.worley@nchc.nhs.uk)

Website: <https://www.norfolkcommunityhealthandcare.nhs.uk/>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - central government

## **Norfolk and Suffolk NHS Foundation Trust**

- Public Procurement Organisation Number: PYHD-6574-PGTX

Drayton High Road

Norwich

NR6 5BE

United Kingdom

Contact name: Steven Worley

Email: [steven.worley@nchc.nhs.uk](mailto:steven.worley@nchc.nhs.uk)

Website: <https://www.nsft.nhs.uk>

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - central government

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## **Contact organisation**

Contact [Norfolk Community Health and Care NHS Trust](#) for any enquiries.