

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031661-2024>

Tender

## **The Provision of Language Services**

Ministry of Justice

F02: Contract notice

Notice identifier: 2024/S 000-031661

Procurement identifier (OCID): ocds-h6vhtk-04a54f

Published 3 October 2024, 11:08am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Justice

102 Petty France

London

SW1H 9AJ

#### **Contact**

Elise Ballantyne

#### **Email**

[elise.ballantyne@justice.gov.uk](mailto:elise.ballantyne@justice.gov.uk)

#### **Telephone**

+44 02033343555

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://ministryofjusticecommercial.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://ministryofjusticecommercial.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of Language Services

#### **II.1.2) Main CPV code**

- 79540000 - Interpretation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Ministry of Justice (MoJ) is running a procurement exercise for the delivery of Language Services. The services are available to the Ministry of Justice, its executive agencies and its arm's length bodies. The scope of services includes face to face, telephone and video interpreting services for spoken languages, BSL, visual and tactile communication and quality and assurance of all language services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £269,748,051

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

The Provision of Language Services - Spoken Languages (Primary)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Face to face and remote interpreting for spoken languages

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £247,527,861

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

Initial period of four years with extension options of one plus one plus one (4+1+1+1)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

#### **II.2.14) Additional information**

Estimated potential value of the contract - £247,527,861.00 - £310,036,237.95

### **II.2) Description**

#### **II.2.1) Title**

The Provision of Language Services - Quality and Assurance

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 72225000 - System quality assurance assessment and review services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Quality and Assurance of Language Services

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £4,395,566

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

An initial period of four years with extension options of one plus one plus one (4+1+1+1).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Estimated potential value of the contract - £4,395,566.00 - £8,072,529.35

### **II.2) Description**

#### **II.2.1) Title**

The Provision of Language Services - Spoken Languages (Secondary)

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Face to face and remote interpreting for spoken languages

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,625,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

An initial period of two years with extension options of up to five further years in one or more extensions (2+1+1+1+1+1).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Estimated potential value of the contract - £3,625,000.00 - £7,301,963.35

### **II.2) Description**

### **II.2.1) Title**

The Provision of Language Services - Visual and Tactile

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Face to face and remote interpreting for BSL and visual and tactile communication

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £14,199,624

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

An initial period of four years with extension options of one plus one plus one (4+1+1+1).

### **II.2.10) Information about variants**



Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Estimated potential value of the contract - £14,199,624.00 - £17,876,587.35

---

**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 November 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 18 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

28 November 2024

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Estimated potential total value of the contracts - £269,748,051 - £343,287,318

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Ministry of Justice will incorporate a minimum 10 calendar day Standstill Period following electronic notification (minimum of 15 calendar days for any other means of communication) to unsuccessful applicants of the award decision.

Communications should be made through the Ministry of Justice eSourcing portal.

