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Tender

The Provision of Language Services

Ministry of Justice

F02: Contract notice

Notice identifier: 2024/S 000-031661

Procurement identifier (OCID): ocds-h6vhtk-04a54f

Published 3 October 2024, 11:08am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Contact

Elise Ballantyne

Email

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Telephone

+44 02033343555

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://ministryofjusticecommercial.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://ministryofjusticecommercial.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Language Services

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Ministry of Justice (MoJ) is running a procurement exercise for the delivery of Language Services. The services are available to the Ministry of Justice, its executive agencies and its arm's length bodies. The scope of services includes face to face, telephone and video interpreting services for spoken languages, BSL, visual and tactile communication and quality and assurance of all language services.

II.1.5) Estimated total value

Value excluding VAT: £269,748,051

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

The Provision of Language Services - Spoken Languages (Primary)

Lot No

1

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Face to face and remote interpreting for spoken languages

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £247,527,861

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

Initial period of four years with extension options of one plus one plus one (4+1+1+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Estimated potential value of the contract - £247,527,861.00 - £310,036,237.95

II.2) Description

II.2.1) Title

The Provision of Language Services - Quality and Assurance

Lot No

4

II.2.2) Additional CPV code(s)

- 72225000 - System quality assurance assessment and review services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Quality and Assurance of Language Services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,395,566

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

An initial period of four years with extension options of one plus one plus one (4+1+1+1).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Estimated potential value of the contract - £4,395,566.00 - £8,072,529.35

II.2) Description

II.2.1) Title

The Provision of Language Services - Spoken Languages (Secondary)

Lot No

2

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Face to face and remote interpreting for spoken languages

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,625,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

An initial period of two years with extension options of up to five further years in one or more extensions (2+1+1+1+1+1).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Estimated potential value of the contract - £3,625,000.00 - £7,301,963.35

II.2) Description

II.2.1) Title

The Provision of Language Services - Visual and Tactile

Lot No

3

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Face to face and remote interpreting for BSL and visual and tactile communication

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £14,199,624

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

5 October 2026

This contract is subject to renewal

Yes

Description of renewals

An initial period of four years with extension options of one plus one plus one (4+1+1+1).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Estimated potential value of the contract - £14,199,624.00 - £17,876,587.35

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 18 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

28 November 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Estimated potential total value of the contracts - £269,748,051 - £343,287,318

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Ministry of Justice will incorporate a minimum 10 calendar day Standstill Period following electronic notification (minimum of 15 calendar days for any other means of communication) to unsuccessful applicants of the award decision.

Communications should be made through the Ministry of Justice eSourcing portal.