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Tender

Carers Services of Adult Carers, and Young Carers

London Borough of Merton

F02: Contract notice

Notice identifier: 2023/S 000-031654

Procurement identifier (OCID): ocids-h6vhtk-040f55

Published 26 October 2023, 3:27pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Email

Commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UK163 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Services of Adult Carers, and Young Carers

Reference number

DN696411

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton ("the Council") is inviting tenders to provide Lot 1: Carers Services of Adult Carers or Adults and/or Lot 2: Young Carers Service.

The London Borough of Merton is inviting tenders from Providers with relevant skills and experience to provide Carers Services. Merton Council intends to commission services for adult carers of adults and young carers in Merton and will adopt the key principles and learning from the Merton Carers Strategy and 'Merton Building a Better Merton Together' Plan. Adult Social Care and Childrens departments are proposing to align their commissioning and procurement approach and will follow the same timeline to commence services for Carers in April 2024. It is proposed that there will be 2 lots, which will result in 2 specifications and 2 contracts. Lot 1: Carers Services of Adult Carers or Adults and/or Lot 2: Young Carers Service.

II.1.5) Estimated total value

Value excluding VAT: £2,075,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

For lot 1 the Council seeks a provider who has an in-depth understanding of local needs and will be able to demonstrate an effective approach to building trusting relationships with carers so that they actively engage in support. Having in place carers services will help the council to manage the demand of people needing statutory care and support. The service provider will need to acknowledge the physical and emotional strain of caring and support carers to continue in their caring role and achieve the outcomes that they desire.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

For lot 2 the Council seeks a provider that will support delivery on Merton's commitment that all our younger residents will live well and thrive in Merton. The provider will need to ensure that young carers are identified at the earliest opportunity and to support them to remain as physically and emotionally well as possible and to start or maintain employment, volunteering, training and learning. The provider will also need to ensure that young carers are supported to have a family, community, and social life alongside their caring role.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £375,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 November 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 November 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Merton

London

Country

United Kingdom