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Contract

## **MIS/FAS in Educational Establishments Framework**

North Yorkshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-031652

Procurement identifier (OCID): ocds-h6vhtk-03a426

Published 26 October 2023, 3:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Yorkshire County Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

#### **Contact**

Kate Chapman

#### **Email**

[Kate.Chapman@northyorks.gov.uk](mailto:Kate.Chapman@northyorks.gov.uk)

#### **Telephone**

+44 1609533450

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

8867655

**Internet address(es)**

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

MIS/FAS in Educational Establishments Framework

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Authority has awarded a multi supplier framework agreement in relation to the provision of a Management Information System (MIS) and a Financial Accounting System (FAS) for use in public sector educational establishments throughout England and Wales .This includes, although is not limited to: nurseries, primary schools, secondary schools, academies and multi-academy trusts.

This framework will be available to all Local Authorities and all public sector funded education establishments throughout England and Wales. A full list of English Local Authorities can be found at:

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/491463/List\\_of\\_councils\\_in\\_England.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/491463/List_of_councils_in_England.pdf)

A list of all Welsh Local Authorities can be found at <https://law.gov.wales/local-government-bodies> Finally a list of all public sector education establishments can be found at [www.get-information-schools.service.gov.uk](http://www.get-information-schools.service.gov.uk)

**II.1.6) Information about lots**

This contract is divided into lots: Yes

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,600,000

**II.2) Description****II.2.1) Title**

Management Information System with support from an accredited support team for Primary Schools

Lot No

1

**II.2.2) Additional CPV code(s)**

- 72300000 - Data services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot One requires the supply of MIS for use in primary schools, support should be provided by an accredited support team.

### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 9

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality / Weighting: 11.5

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Management Information System with support from an accredited support team for Secondary Schools.

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72310000 - Data-processing services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot Two requires the supply of MIS for use in secondary schools, support should be provided by an accredited support team.

### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 9

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality / Weighting: 11.5

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Management Information System with support from the Supplier for Primary Schools.

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot Three requires the supply of MIS for use in primary schools, support should be provided directly by the Supplier.

### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 2

Quality criterion - Name: Achieving Educational Improvement / Weighting: 9

Quality criterion - Name: Functionality / Weighting: 11.5

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Management Information System with support from the Supplier for Secondary Schools.

Lot No

4

**II.2.2) Additional CPV code(s)**

- 72300000 - Data services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

Lot Four requires the supply of MIS for use in secondary schools, support should be provided directly by the Supplier.

**II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 9

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality / Weighting: 11.5

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40



### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Financial Accounting System with support from an accredited support team for Primary Schools

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 5 - requires the supply of FAS for use in primary schools, support should be provided by a accredited support team.

### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - Operational / Weighting: 6

Quality criterion - Name: Functionality - Banking / Weighting: 6

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Financial Accounting System with support from an accredited support team for Secondary Schools.

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 6 - requires the supply of FAS for use in secondary schools, support should be provided by a accredited support team.

#### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - Operational / Weighting: 6

Quality criterion - Name: Functionality - Banking / Weighting: 6

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Financial Accounting System with support from the Supplier for Primary Schools

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 7 - requires the supply of FAS for use in primary schools, support should be provided directly by the Supplier.

### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - Operational / Weighting: 6

Quality criterion - Name: Functionality - Banking / Weighting: 6

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Financial Accounting System with support from the Supplier for Secondary Schools

Lot No

8

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 8 requires the supply of FAS for use in secondary schools, support should be provided directly by the Supplier.

#### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - Operational / Weighting: 6

Quality criterion - Name: Functionality - Banking / Weighting: 6

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 4

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Management Information System & a Financial Accounting System with support from accredited support team for Primary Schools

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 9 requires the supply of both MIS and FAS for use in primary schools, with support provided by an accredited support team.

### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - MIS / Weighting: 4

Quality criterion - Name: Functionality - FAS / Weighting: 4

Quality criterion - Name: Functionality - Banking / Weighting: 4

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Management Information System & a Financial Accounting System with support from accredited support team for Secondary Schools

Lot No

10

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 10 requires the supply of both MIS and FAS for use in secondary schools, with support provided by an accredited support team.

#### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5



Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - MIS / Weighting: 4

Quality criterion - Name: Functionality - FAS / Weighting: 4

Quality criterion - Name: Functionality - Banking / Weighting: 4

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Management Information System & a Financial Accounting System with support from the Supplier for Primary Schools

Lot No

11

**II.2.2) Additional CPV code(s)**

- 72300000 - Data services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

Lot 11 requires the supply of both MIS and FAS for use in primary schools, with support provided directly by the supplier.

**II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - MIS / Weighting: 4

Quality criterion - Name: Functionality - FAS / Weighting: 4

Quality criterion - Name: Functionality - Banking / Weighting: 4

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Management Information System & a Financial Accounting System with support from the Supplier for Secondary Schools.

Lot No

12

#### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Lot 12 requires the supply of both MIS and FAS for use in secondary schools, with support provided directly by the Supplier.

#### **II.2.5) Award criteria**

Quality criterion - Name: Capacity & Growth / Weighting: 4

Quality criterion - Name: New Technology & Innovation / Weighting: 8.5

Quality criterion - Name: Achieving Educational Improvement / Weighting: 2

Quality criterion - Name: Functionality - MIS / Weighting: 4

Quality criterion - Name: Functionality - FAS / Weighting: 4

Quality criterion - Name: Functionality - Banking / Weighting: 4

Quality criterion - Name: Technical Requirements / Weighting: 9

Quality criterion - Name: Implementation & Training / Weighting: 7

Quality criterion - Name: Security & Disaster Recovery / Weighting: 5

Quality criterion - Name: Upgrades / Weighting: 2.5

Quality criterion - Name: Contract Management / Weighting: 2.5

Quality criterion - Name: Support Services / Weighting: 4

Quality criterion - Name: System Integration Requirements / Weighting: 2.5

Quality criterion - Name: Company Ethos / Weighting: 1

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-003963](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Title**

MIS/FAS in Educational Establishments Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Arbor Education Partners Group Ltd.

White City Place, Westworks 195 Wood Lane, First Floor Business Suite, Suite 16

London

W12 7FQ

Email

[bids@arbor-education.com](mailto:bids@arbor-education.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09678031

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,600,000

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## Section V. Award of contract

### Title

MIS/FAS in Educational Establishments Framework

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

25 May 2023

#### V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Bromcom Computers Plc

Rutland House, 44 Masons Hill

Bromley

BR2 9JG

Email

[tenders@bromcom.com](mailto:tenders@bromcom.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

474 6023 47

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,600,000

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## **Section V. Award of contract**

### **Title**

MIS/FAS in Educational Establishments Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Histon House Ltd

3rd Floor, 80 Old Steet

London



Email

[lucy@scholarpack.com](mailto:lucy@scholarpack.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07319617

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,600,000

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## **Section V. Award of contract**

### **Title**

MIS/FAS in Educational Establishments Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

RM Education Ltd

142B Park Drive

Abingdon

OX14 4SE

Email

[tendersteam@rm.com](mailto:tendersteam@rm.com)

Telephone

+44 8450700300

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

GB 630 823 656

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,600,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand, City of Westminster

London

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

North Yorkshire County Council, Legal Services

County Hall

Northallerton

DL7 8AD

Email

[legal.services@northyorks.gov.uk](mailto:legal.services@northyorks.gov.uk)

Country

United Kingdom

Internet address

[www.northyorks.gov.uk](http://www.northyorks.gov.uk)

#### **VI.4.4) Service from which information about the review procedure may be obtained**

North Yorkshire County Council, Legal Services

County Hall

Northallerton

DL7 8AD

Email

[legal.services@northyorks.gov.uk](mailto:legal.services@northyorks.gov.uk)

Country

United Kingdom

Internet address

[www.northyorks.gov.uk](http://www.northyorks.gov.uk)