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Award

Managed Service Provider & Security Operations Centre (SOC) / SEIM Provider

Waste & Resources Action Programme

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031642

Procurement identifier (OCID): ocds-h6vhtk-0546f9 ([view related notices](#))

Published 11 June 2025, 4:06pm

Scope

Reference

BSP000-GEN

Description

WRAP is seeking to procure support across two (2) distinct service packages:

- Service Package 1: Managed Service Provider (MSP)
- Service Package 2: Security Operations Centre (SOC) / SIEM Provider

Bidders may submit a proposal for one or both packages. WRAP may award a single contract covering both service areas or award separate contracts for each service package, depending on the quality and value for money of the responses.

Service Package 1: Managed Service Provider (MSP)

The primary objective of this package is to supplement WRAP's internal IT function with a

scalable, flexible and proactive Managed IT Services Partner. The MSP will enhance WRAP's operational resilience, ensure efficient ticket management, maintain high system performance and align IT service delivery with WRAP's evolving organisational needs and cybersecurity posture.

Service Package 1: Security Operations Centre (SOC) / SIEM Provider

The objective of this package is to secure WRAP's IT environment by delivering robust, around the-clock cybersecurity monitoring, rapid incident response, and advanced threat intelligence services. The selected provider will strengthen WRAP's security posture and support regulatory compliance.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=958118366>

Contract 1. Lot Package 1. Managed Service Provider (MSP)

Supplier

- [Solace Global Cyber Ltd](#)

Contract value

- £207,912.08 including VAT

Below the relevant threshold

Award decision date

10 June 2025

Earliest date the contract will be signed

14 June 2025

Contract dates (estimated)

- 16 June 2025 to 17 June 2027
- Possible extension to 17 June 2029
- 4 years, 2 days

Description of possible extension:

1 x Optional Extension of 2 years.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom
-

Information about tenders

- 10 tenders received
- 8 tenders assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 7 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - limited competition

Supplier

Solace Global Cyber Ltd

Second Floor Twin Sails House, 34-40 West Quay Road

Poole

BH15 1JF

United Kingdom

Contact name: Richard Bessant - Commercial Director

Telephone: 07847 688826

Email: rbessant@solaceglobal.com

Region: UKK24 - Bournemouth, Christchurch and Poole

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Lot Package 1. Managed Service Provider (MSP)

Contracting authority

Waste & Resources Action Programme

- Public Procurement Organisation Number: PCTJ-5948-ZJZV

Second Floor, Blenheim Court, 19 George Street

Banbury

OX16 5BH

United Kingdom

Contact name: Procurement Lead

Telephone: 01295 584100

Email: procurement@wrap.org.uk

Region: UKJ14 - Oxfordshire

Organisation type: Public authority - sub-central government