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Tender

SHINE Academies Trust ~ IT & Network Support Services Tender

SHINE Academies Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031640

Procurement identifier (OCID): ocids-h6vhtk-0546f8

Published 11 June 2025, 4:05pm

Scope

Description

The Trust is looking for an IT service partner that can not only manage and support the IT network, both currently and in the future, but that also add value through proactive recommendations and enhancements that will support SHINE Academies strategy and growth. The aim is to support and enhance the current IT provision in schools, both for academic and administrative purposes. Proven expertise in the proactive development of IT Systems in an Educational Environment is essential.

The selected service provider shall be:

- Fully conversant with evolving legislation regarding the provision of IT & Network Services in a School environment
- Required to evidence their Quality Assurance and Security Systems
- Required to evidence their proposed Key Performance Indicator measures for the contract
- Required to periodically present performance reporting and systems development

recommendations to Trustees

- Qualified to provide advice and support School IT & Network Services Hardware & Software Procurement activities
- Experienced in Network design in a Multi-Site Primary School environment
- Support all current and future School systems

The contract will include the provision of some onsite support, including maintenance. Currently on-site cover is via the (one) Support Technician located across Schools 5 days a week during term-time. This onsite support is enhanced with contractor Network management and a number of days allocated for non-term-time systems maintenance. The Trust is receptive to proposals of alternative support models.

Please see SQ Document for more information.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://litmustms.co.uk/tenders/UK-UK-Wolverhampton:-Computer-network-services./35BDG5V975>

To respond to this opportunity, please click here:

<https://litmustms.co.uk/respond/35BDG5V975>

Total value (estimated)

- £209,850 excluding VAT
- £209,850 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 August 2031
- 5 years, 4 months, 1 day

Main procurement category

Services

CPV classifications

- 72700000 - Computer network services

Contract locations

- UKG39 - Wolverhampton

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

8 August 2025, 1:00pm

Submission type

Tenders

Tender submission deadline

31 October 2025, 12:00pm

Submission address and any special instructions

<https://litmustms.co.uk/tenders/??notice-title??/35BDG5V975>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Award criteria

Name	Type	Weighting
Criterion 2	Quality	70%
Criterion 1	Price	30%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

There will be an SQ stage followed by an ITT and bidder presentations.

Please see SQ Document for more information.

Contracting authority

SHINE Academies Trust

- Public Procurement Organisation Number: PRWB-8758-JYBL

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Email: tenders@litmuspartnership.co.uk

Region: UKG39 - Wolverhampton

Organisation type: Public authority - sub-central government