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Tender

Retail Ticketing Solution

Transport for Wales Rail Limited (Utility Buyer)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031629

Procurement identifier (OCID): ocds-h6vhtk-05221d ([view related notices](#))

Published 11 June 2025, 3:57pm

Scope

Reference

TFW0910.00

Description

This is for the supply of a new Retail Ticketing Solution to TfW with the provision of associated services and goods.

Total value (estimated)

- £7,000,000 excluding VAT
- £8,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2031
- 6 years

Description of possible extension:

Option to extend for up to three (3) periods of twelve(12) months each.

Options

The right to additional purchases while the contract is valid.

- EMV PAYG Capability
- Carry Bags for Storage (If not fixed assets or lockable mobile assets)
- Magnetic stripe card read / write machine for ticket sales and exchanges
- Basic Price Display Units (PDUs)
- Removal / Recycle / Disposal Per Set (incumbent hardware)
- Carry Bags and Belts for mobile devices
- Carry Bags for Storage (If not fixed assets or lockable mobile assets)

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 30123100 - Ticket-validation machines
- 30144200 - Ticket-issuing machines
- 34980000 - Transport tickets
- 50316000 - Maintenance and repair of ticket-issuing machinery
- 50317000 - Maintenance and repair of ticket-validation machinery

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Please refer to tender documentation

Technical ability conditions of participation

Please refer to tender documentation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

8 July 2025, 5:00pm

Tender submission deadline

16 July 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk>

ITT code - itt_117811

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

19 September 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 July 2030

Award criteria

Name	Description	Type	Weighting
Quality	Experience Questions 5% Wellbeing of Future Generations Act related Questions 10% Quality Questions 20% Functional Requirements 20% Non-functional Requirements 10%	Quality	65.00%
Price	Experience Questions 5% Wellbeing of Future Generations Act related Questions 10% Quality Questions 20% Functional Requirements 20% Non-functional Requirements 10%	Price	35.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Utilities

Contracting authority

Transport for Wales Rail Limited (Utility Buyer)

- Public Procurement Organisation Number: PVJP-5451-JYWQ

3 Llys Cadwyn

Pontypridd

CF37 4TH

United Kingdom

Email: procurement.help@tfwrail.wales

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales