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Tender

Healthwatch Liverpool

Liverpool City Council

F02: Contract notice

Notice identifier: 2023/S 000-031626

Procurement identifier (OCID): ocds-h6vhtk-040f46

Published 26 October 2023, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Ms Karishma Sheikh

Email

Karishma.sheikh@liverpool.gov.uk

Telephone

+44 1513512181

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://liverpool.gov.uk/business/tenders-and-procurement/current-tenders/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Liverpool

Reference number

DN681059

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The contracts will provide statutory services. Healthwatch England is the national consumer champion in health and care. They have significant statutory powers to ensure the voice of the consumer is strengthened and heard by those who commission, deliver and regulate health and care services.

The Health and Social Care Act 2012 introduced a statutory duty for Local Authorities to make arrangements for a local Healthwatch to be the Health and social care consumer champion, this replaced the Local Involvement Networks (LINK's)

The main service requirement is to provide a local Healthwatch service in line with all the relevant legislation. There is also a strong argument to strengthen the role of Healthwatch to provide the information and advice about NHS and social care services to ensure best value for money.

There will also be a requirement to update and manage the data on the Live Well Liverpool data base and the specific directories that data subsequently feeds.

II.1.5) Estimated total value

Value excluding VAT: £2,046,295

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

The main service requirement is to provide a local Healthwatch service in line with all the relevant legislation. There is also a strong argument to strengthen the role of Healthwatch to provide the information and advice about NHS and social care services to ensure best value for money.

There will also be a requirement to update and manage the data on the Live Well Liverpool data base and the specific directories that data subsequently feeds.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,046,295

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 November 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

27 November 2023

Local time

1:15pm

Information about authorised persons and opening procedure

Electronic opening ceremony via verified person on ProContract,

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Liverpool City Council

Liverpool

Country

United Kingdom