

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031612-2025>

Planning

Telephone Debt Advisory

Clarion Housing Group

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031612

Procurement identifier (OCID): ocds-h6vhtk-0528b6

Published 11 June 2025, 3:36pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Adding a direct link to the project in Atamis

Scope

Reference

2960

Description

Clarion is sourcing a capable supplier to provide our residents with telephone debt advice services. The Intender contract length is two years, with the option to extend for a further 12 months. Please use the link below to access the opportunity and express interest:

https://atamis-clarionhousing.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a1MWT000000d4F32AI&searchStr=&sortStr=Recently+Published&page=1&filters=&County=

Total value (estimated)

- £250,000 excluding VAT
- £300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 March 2026 to 1 March 2028
- Possible extension to 1 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community

- 85312310 - Guidance services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

31 August 2025

Engagement process description

Message exchange, presentation - meet the buyer

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

10 September 2025

Contracting authority

Clarion Housing Group

- Public Procurement Organisation Number: PQND-5289-JNDN

5th Floor, Greater London House, Hampstead Road

London

NW1 7QX

United Kingdom

Contact name: Aivars Kalvans - Procurement Business Partner

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Website: <http://www.clarionhg.com>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government