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Planning

## Telephone Debt Advisory

Clarion Housing Group

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031612

Procurement identifier (OCID): ocds-h6vhtk-0528b6

Published 11 June 2025, 3:36pm

## Changes to notice

This notice has been edited. The [previous version](#) is still available.

Adding a direct link to the project in Atamis

## Scope

## Reference

2960

## Description

Clarion is sourcing a capable supplier to provide our residents with telephone debt advice services. The Intender contract length is two years, with the option to extend for a further 12 months. Please use the link below to access the opportunity and express interest:

[https://atamis-clarionhousing.my.salesforce-sites.com/ProSpend\\_CS\\_ContractPage?SearchType=Projects&uid=a1MWT000000d4F32Al&searchStr=&sortStr=Recently+Published&page=1&filters=&County=](https://atamis-clarionhousing.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a1MWT000000d4F32Al&searchStr=&sortStr=Recently+Published&page=1&filters=&County=)

## Total value (estimated)

- £250,000 excluding VAT
- £300,000 including VAT

Above the relevant threshold

## Contract dates (estimated)

- 2 March 2026 to 1 March 2028
- Possible extension to 1 March 2029
- 3 years

## Main procurement category

Services

## **CPV classifications**

- 75200000 - Provision of services to the community
- 85312310 - Guidance services

## **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

31 August 2025

### **Engagement process description**

Message exchange, presentation - meet the buyer

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## **Participation**

## **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

10 September 2025

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## **Contracting authority**

### **Clarion Housing Group**

- Public Procurement Organisation Number: PQND-5289-JNDN

5th Floor, Greater London House, Hampstead Road

London

NW1 7QX

United Kingdom

Contact name: Aivars Kalvans - Procurement Business Partner

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Website: <http://www.clarionhq.com>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government