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Contract

# **HCC Oct 2022 - The Provision of a Challenging Behaviour Service for Children with Learning Disabilities and/or Autistic Spectrum Disorder - Positive Behaviour, Autism, Learning Disability and Mental Health Service (PALMS)**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-031594

Procurement identifier (OCID): ocds-h6vhtk-038027

Published 8 November 2022, 4:03pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Hertfordshire County Council

PEGS LANE

HERTFORD

SG13 8DQ

### **Contact**

Hana Midgley

### **Email**

[strategic.procurement@hertfordshire.gov.uk](mailto:strategic.procurement@hertfordshire.gov.uk)

**Telephone**

+44 1992555121

**Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.hertfordshire.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HCC Oct 2022 - The Provision of a Challenging Behaviour Service for Children with Learning Disabilities and/or Autistic Spectrum Disorder - Positive Behaviour, Autism, Learning Disability and Mental Health Service (PALMS)

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is an Award Notice for the Provision of a Challenging Behaviour Service for Children with Learning Disabilities and/or Autistic Spectrum Disorder - Positive Behaviour, Autism, Learning Disability and Mental Health Service (PALMS). Direct award due to specialist and bespoke service for which continuity is of paramount importance and market enquiries have been unable to find other service providers.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £11,084,522.64

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

This is an Award Notice. Hertfordshire County Council have awarded a contract for The Provision of a Challenging Behaviour Service for Children with Learning Disabilities and/or Autistic Spectrum Disorder - Positive Behaviour, Autism, Learning Disability and Mental Health Service (PALMS). Direct award due to specialist and bespoke service for which continuity is of paramount importance and market enquiries have been unable to find other service providers.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

Initial term of 24 months with the option to extend for up to a further 24 months. The value quoted above is inclusive of any possible extensions.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Hertfordshire County Council is of the view that the contract award is in compliance with Regulation 32(2)(b)(ii). Due to the specialist, comprehensive and locally developed nature of the service offered by Positive Behaviour, Autism, Learning Disability and Mental Health Service (PALMS), when undertaking market research during 2021/22, commissioners have been unable to find anything of comparable service provision. Whilst there are providers that deliver elements of the service PALMS provide, we were not able to find a provider that delivers the whole holistic offer that is currently provided so no reasonable alternative or substitute exists.

PALMS are delivering services to Children & Young People (CYP) with Autism and/or Learning Disability (LD) who are more likely to develop mental health problems. One of the key areas of focus for the Hertfordshire Child and Adolescent Mental Health Service (CAMHS) system is to improve the availability of access to mental health service for CYP and expand support for CYP with Autism and/or LD who often have more complex needs.

PALMS offer includes range of psychological interventions for challenging behaviour, mental health, sleeping, toileting, feeding and eating difficulties, and/or problematic sexualised behaviours for CYP with ASD and/or LD; crisis support to meet the needs of CYP through multi-agency response to crisis, including joint assessments, follow up & brief interventions. They host the Special School Mental Health Support Team (MHST) and provide consultation and training for other providers (health, social care and education) who support CYP and their families/carers, as well as providing clinical gatekeeping to out of County specialist mental health and challenging behaviour services.

The PALMS model of support has been in existence in Hertfordshire since end of 2014 and since then has adapted to meet the local needs of CYP and the local Children and Adolescent Mental Health Services (CAMHS) system and is now well embedded and established, with a proven track record of improving outcomes for those children and young people who are unable to access mainstream service due to their additional needs. It is, therefore, imperative that we have continuation of the service provision in Hertfordshire.

Commissioners and Partners are currently working on transformation of the Hertfordshire CAMHS system (which PALMS is part of) and services and are moving towards an Integrated Care System in which providers work together and are accountable for a system rather than just their own service.

The Contract will be for 2 years with the option for extend for up to 24 months.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2022

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Hertfordshire Community NHS Trust

Unit 1a Howard Court, 14 Tewin Road

Welwyn Garden City

AL7 1BW

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

NHS Organisation Data Service

RY4

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £11,084,522.64

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom