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Contract

Combined Housing System

Govan Housing Association Limited

F03: Contract award notice

Notice identifier: 2021/S 000-031585

Procurement identifier (OCID): ocds-h6vhtk-02ab41

Published 17 December 2021, 12:14pm

Section I: Contracting authority

I.1) Name and addresses

Govan Housing Association Limited

35 McKechnie Street

Glasgow

G51 3AQ

Email

Roger.dulin@govanha.org.uk

Telephone

+44 1414400308

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.govanha.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12342

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Housing

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Combined Housing System

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Integrated IT system with full functionality to manage the housing, factoring, repairs and finance functions within Housing Association

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £175,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72700000 - Computer network services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Govan, Glasgow

II.2.4) Description of the procurement

GHA wishes to procure an integrated IT solution that will be used to manage and support the following key business areas:

Tenancy Management

ASB

Rents and Arrears Processes

Repairs Management

Voids and Lettings

Asset Management and Contract Management

Contact Management

Factoring

Financial Management (including general ledger, purchase ledger, sales Ledger, fixed assets, component accounting, cash book and vat. Multiple ledgers required for multiple companies due to our group structure)

KPI and other management reporting including ARC

Compliance and regulatory requirements

Customer self-service via a dedicated portal

II.2.5) Award criteria

Quality criterion - Name: Function specification / Weighting: 10.5

Quality criterion - Name: Integration / Weighting: 14

Quality criterion - Name: Technical and System Administration / Weighting: 21

Quality criterion - Name: Usability, Support and Development / Weighting: 14

Quality criterion - Name: Implementation Methodology / Weighting: 10.5

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-009168](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £175,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:677620)

VI.4) Procedures for review

VI.4.1) Review body

GLASGOW SHERIFF COURT

GLASGOW

Country

United Kingdom