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Tender

Provision of Dual Diagnosis Service For NHS Norfolk and Waveney Integrated Commissioning Board

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-031567

Procurement identifier (OCID): ocids-h6vhtk-040f1f

Published 26 October 2023, 10:30am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

David.Bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Dual Diagnosis Service For NHS Norfolk and Waveney Integrated Commissioning Board

Reference number

NW2023 - 12

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) is inviting suitably qualified Providers to express their interest for the Provision of NHS Norfolk and Waveney ICB Dual Diagnosis Service

The Dual Diagnosis service in Waveney supports people who have mental health issues with co-occurring drug or alcohol addiction. The service works to stabilise people so that they are enabled to engage with services that meet their primary needs. Key objectives include:

Proactively engage with under-served adult groups in Waveney that might not ordinarily access services to support their dual diagnosis.

Raise awareness of the challenges dual diagnosis can create and support mental health and

substance misuse services to co-work individuals ensuring they do not fall between services.

To actively support people to engage with services to receive appropriate treatment, including mental health services, substance misuse services, physical health, and social care

Enable easy access for the client group to the service by drop-in and outreach sessions. Work collaboratively with Mental Health and Substance Misuse Services in the Waveney area to contribute towards the development of dual diagnosis care pathways.

To work with those at risk of losing their accommodation due to their dual diagnosis

presentation and ensure robust support plans are in place that will assist in maintaining a tenancy or social care placement.

To actively support people to engage with mental health services and substance misuse services and encourage them to receive appropriate treatment.

Work with system partners to ensure the biopsychosocial needs of the person are supported.

To ensure that partnership working incorporates joint digital systems to facilitate two-way communications where possible.

To work with services in the UEC Pathway to accurately assess a person's need

The proposed contract will be for a period of 5 years plus the option to extend for up to an additional 2 years.

The annual contract value is £123,000 with a total maximum contract value of £861,000.

II.1.5) Estimated total value

Value excluding VAT: £861,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Waveney

II.2.4) Description of the procurement

To Register your Interest in this opportunity please use the link below and published ProJet reference: <https://health-family.force.com/s/Welcome>. Project Reference C218912

Service Description

The Dual Diagnosis service in Waveney supports people who have mental health issues with co-occurring drug or alcohol addiction.

The service works to stabilise people so that they are enabled to engage with services that meet their primary needs.

The service aims to provide an accessible community-based service for people with severe mental illness and co-occurring drug or alcohol addiction in Waveney.

Objectives:

- Proactively engage with under-served adult groups in Waveney that might not ordinarily access services to support their dual diagnosis.
- Raise awareness of the challenges dual diagnosis can create and support mental health and substance misuse services to co-work individuals ensuring they do not fall between services.
- To actively support people to engage with services to receive appropriate treatment, including mental health services, substance misuse services, physical health, and social care
- Enable easy access for the client group to the service by drop-in and outreach sessions.
- Work collaboratively with Mental Health and Substance Misuse Services in the Waveney area to contribute towards the development of dual diagnosis care pathways.
- To work with those at risk of losing their accommodation due to their dual diagnosis presentation and ensure robust support plans are in place that will assist in maintaining a tenancy or social care placement.
- To actively support people to engage with mental health services and substance misuse services and encourage them to receive appropriate treatment.

Work with system partners to ensure the biopsychosocial needs of the person are supported.

- To ensure that partnership working incorporates joint digital systems to facilitate two-way communications where possible.
- To work with services in the UEC Pathway to accurately assess a person's need

The procurement will be for a period of 5 years plus the option to extend for up to an additional 2 years.

The annual contract value is £123,000 with a total maximum contract value of £861,000.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £861,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 November 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28 February 2024

IV.2.7) Conditions for opening of tenders

Date

27 November 2023

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>