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Award

## **Continuation of support services for the Clinical Communications Gateway System from National Services Scotland**

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-031560

Procurement identifier (OCID): ocds-h6vhtk-03800b

Published 8 November 2022, 1:49pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Business Services Organisation I T S

12-14 Great Victoria Street

BELFAST

BT2 7BA

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

**Country**

United Kingdom

**Region code**

UKN06 - Belfast

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hscbusiness.hscni.net](http://www.hscbusiness.hscni.net)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Continuation of support services for the Clinical Communications Gateway System from National Services Scotland

Reference number

STA10850

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Clinical Communications Gateway (CCG) was developed and is supported by National Services Scotland- a Public Body providing services to the NHS in Scotland.

NSS have provided the system to the HSC and is used to send and track electronic referrals between GPs and secondary and community care services. NSS provide application system support and upgrade services to the HSC.

CCG is the regionally agreed referral mechanism between Primary, Secondary and Community Care services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £300,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The Clinical Communications Gateway (CCG) was developed and is supported by National Services Scotland- a Public Body providing services to the NHS in Scotland.

NSS have provided the system to the HSC and is used to send and track electronic referrals between GPs and secondary and community care services. NSS provide application system support and upgrade services to the HSC.

CCG is the regionally agreed referral mechanism between Primary, Secondary and Community Care services.

Every day over 2500 referrals are made from Primary Care to Secondary or Community care. The CCG system has brought significant benefits to the referral process in recent years. It helps ensure the secure and timely delivery of accurate patient referral details so improving the service to patients. The HSCB has mandated the use of CCG for all referrals from GPs to all Secondary and Community Care services.

The CCG system was designed and developed by the NHS in Scotland- National Services Scotland (NSS).

Ownership and technical knowledge of the system rests only with NSS. The software is also used in Scotland and Wales and NSS undertake all services to ensure commonality across the user base.

### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

The Clinical Communications Gateway (CCG) was developed and is supported by National Services Scotland- a Public Body providing services to the NHS in Scotland.

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CCG is the regionally agreed referral mechanism between Primary, Secondary and Community Care services.

Every day over 2500 referrals are made from Primary Care to Secondary or Community care. The CCG system has brought significant benefits to the referral process in recent years. It helps ensure the secure and timely delivery of accurate patient referral details so improving the service to patients. The HSCB has mandated the use of CCG for all referrals from GPs to all Secondary and Community Care services.

The CCG system was designed and developed by the NHS in Scotland- National Services Scotland (NSS).

Ownership and technical knowledge of the system rests only with NSS. The software is also used in Scotland and Wales and NSS undertake all services to ensure commonality across the user base.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

### **Contract No**

STA10850

### **Title**

Continuation of support services for the Clinical Communications Gateway System from National Services Scotland

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

8 November 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

National Services Scotland

Edinburgh

Country

United Kingdom

NUTS code

- UKM - Scotland

Justification for not providing organisation identifier

Not on any register

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £300,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Business Services Organisation

Belfast

Country

United Kingdom