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Tender

## **HAC5983 Culturally Sensitive Substance Misuse Recovery Service**

London Borough of Tower Hamlets

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031537

Procurement identifier (OCID): ocds-h6vhtk-04ed77 ([view related notices](#))

Published 11 June 2025, 1:52pm

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### **Scope**

### **Reference**

HAC5983

### **Description**

1.1 The London Borough of Tower Hamlets is seeking to establish a Culturally Sensitive Substance Misuse Recovery Service to meet the needs of Tower Hamlet's residents facing the challenges of substance misuse.

1.2 The establishment of this service supports delivery of the Mayor's ambition to address inequalities and improve access and outcomes for the borough's residents. It is being commissioned following community engagement to better understand how we can improve access to our treatment and recovery system, and reduce the barriers and challenges faced by our local Ethnic Minority communities.

1.3 Our current Treatment and Recovery system provides three separate recovery-oriented services under the brand Reset, delivering the key components of outreach and referral, treatment, and recovery support. This new service will be embedded within the overall Reset Treatment System as part of a menu of complementary and associated interventions that are evidence-based, service-user focused, and embedded in the core principles of recovery; and will be a vital part of the redesigned Treatment and Recovery Service expected to be delivered in January 2026.

<https://towerhamlets.moderngov.co.uk/ieDecisionDetails.aspx?Id=7876>

1.4 This new provision will deliver a specialist service offering drug and alcohol-related education, prevention, and recovery interventions focused on meeting the needs of local black and ethnic minority communities. At its core will be a structured group work programme, abstinence-based support, and a range of psychosocial interventions, including access to counselling.

1.5 As well as providing services for those living with substance misuse, the centre will be accessible to and provide services for, those affected by someone's substance misuse as part of a culturally competent, family-orientated approach to recovery; as well as delivering an extensive programme of community education and awareness raising.

### **Total value (estimated)**

- £2,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 15 September 2025 to 14 September 2027
- Possible extension to 14 September 2029
- 4 years

Description of possible extension:

The Contract Period is initially for a period of 2 years, although the Authority reserves the

right to extend the Contract on the same terms for further periods of 12 months, up to 24 months, making a total possible Contract Period of 4 years.

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKI - London

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

1 July 2025, 1:00pm

**Tender submission deadline**

11 July 2025, 12:00pm

**Submission address and any special instructions**

<https://www.londontenders.org/>

DN767705

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

15 September 2025

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**Award criteria**

Name	Description	Type
Quality	Award criteria are set out in the ITT documents. Quality = 60% Quality, Price and Social Value = 100%	Quality
Price	Award criteria are set out in the ITT documents. Price = 30% Quality+ Price + Social Value = 100%	Price
Social Value	Award criteria are set out in the ITT documents. Social Value = 10% Quality+ Price + Social Value = 100%	Quality

## Weighting description

Award criteria are set out in the ITT documents.

Quality, Price and Social Value = 100%

## Other information

### Conflicts assessment prepared/revised

Yes

## Procedure

### Procedure type

Open procedure

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## **Documents**

### **Associated tender documents**

<https://www.londontenders.org/>

Please refer to tender documents.

### **Technical specifications to be met**

<https://www.londontenders.org/>

Please refer to tender documents.

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## **Contracting authority**

### **London Borough of Tower Hamlets**

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Email: [Procurement@towerhamlets.gov.uk](mailto:Procurement@towerhamlets.gov.uk)

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government