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Planning

PRJ2016 North East London 111 Procurement Engagement Exercise

NHS North East London Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-031535

Procurement identifier (OCID): ocds-h6vhtk-04a503

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Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

UNEX Tower 5 Station Street

London

E15 1DA

Contact

Kieran James Paterson

Email

kieran.james-paterson@nhs.net

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.northeastlondon.icb.nhs.uk>

Buyer's address

<https://www.northeastlondon.icb.nhs.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRJ2016 North East London 111 Procurement Engagement Exercise

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS North East London Integrated Care Board (NEL ICB), hereafter referred to as "The Authority", invites interested individuals and Providers to attend up to two Engagement Events in advance of publication of the NEL 111 procurement.

Attendees will be asked to provide feedback after the event.

Please find the relevant documents to register for the events and complete the Engagement Questionnaire at the following link:

<https://www.contractsfinder.service.gov.uk/Notice/dca1df9e-d88e-447e-b929-42b1c9d882d8>

Background

- NEL ICB has started the discovery phase of designing a new 111 model of care for our residents. Our current 111 Integrated Urgent Care (111 IUC) service contract is due to expire (new service start date to be confirmed)
- Given the changes during and after the Covid-19 pandemic to 111 services, NEL ICB is working to develop a new model that considers other key transformational deliverables across our sector, including the Fuller Review Recommendations and Same Day Access Services.

Engagement Events

The Authority plans to hold two interactive engagement events:

1. An online event via MS Teams on Thursday the 17th of October from 10:00 - 13:00
2. An in-person event on Thursday the 24th of October from 13:00 - 17:00

The Events will provide:

- An overview of the current and proposed service provision.
- Details of the anticipated contract type, length, and particular conditions.
- An overview of the proposed commissioning approach and procurement route.
- Indicative timescales for the procurement.

Registration

Reservations are limited to no more than 3 individuals per organisation.

Details of those to be invited must be sent to the Procurement Lead (kieran.james-paterson@nhs.net) using the registration form by Thursday the 10th of October at 14:00pm.

Further information on both events will then be provided to those who express an interest in attending.

Questionnaire

An engagement questionnaire is also available.

We are reaching out to the market and connected individuals to better understand your views of 111 in general; and to also understand what directly impacts organisational decisions to bid for potential new services.

We are looking for responses to support us in transforming 111 for the future and appreciate your time in completing this survey.

Questionnaire responses submitted will remain confidential and information gathered will be used for the sole purpose of informing the upcoming procurement process.

Questionnaire responses must be submitted to by Thursday the 31st of October at 14:00pm.

Additional Text

The NHS London Commercial Hub (LCH), hosted by NHS NEL ICB (Part of North East London Health and Care Partnership) is managing this Market Engagement process on behalf of NHS NEL ICB.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Engagement Exercise Stage.

II.3) Estimated date of publication of contract notice

31 October 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes