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Tender

NHS Devon - Provision of a Safe Bus for Plymouth City Centre and Torquay Town Centre

NHS Devon Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-031531

Procurement identifier (OCID): ocds-h6vhtk-040f06

Published 25 October 2023, 5:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS Devon Integrated Care Board

County Hall, Topsham Road

Exeter

EX24QD

Contact

Garry Mitchell, Deputy Director of Procurement, South, Central and West Commissioning Support Unit

Email

scwcsu.clinical.procurement@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://onedevon.org.uk/

Buyer's address

https://health-family.force.com/s/Welcome

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://health-family.force.com/s/Welcome

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://health-family.force.com/s/Welcome

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Devon - Provision of a Safe Bus for Plymouth City Centre and Torquay Town Centre

Reference number

C220064

II.1.2) Main CPV code

• 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Devon ICB has successfully run the Safe Bus in Plymouth City and Torquay Town center to support people and providers within the nighttime economy, with the aim of reducing ambulance and Emergency Department (ED) attendances.

To support the continued pressure on the health system and to support the nighttime economy the service is commissioned to operate 2200-0400 during nights of high footfall to ensure maximum impact.

II.1.5) Estimated total value

Value excluding VAT: £750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK41 Plymouth
- UKK42 Torbay

Main site or place of performance

Plymouth City Centre and Torquay Town Centre.

II.2.4) Description of the procurement

NHS Devon ICB has successfully run the Safe Bus in Plymouth City and Torquay Town center to support people and providers within the nighttime economy, with the aim of reducing ambulance and Emergency Department (ED) attendances.

To support the continued pressure on the health system and to support the nighttime economy the service is commissioned to operate 2200-0400 during nights of high footfall to ensure maximum impact.

During the operational months (23/04/22 - 05/08/23, Appendix 1) the Safe Bus in Plymouth has dealt with 482 patients over 84 deployments, with only a 9% onward referral to ED.

In Plymouth the Safe Bus has been run on consistently on Saturday nights with additional deployments on night which are anticipated to be busy in the NTE, such as the world cup, freshers week, Halloween etc.

A night bus / safe space pilot has been running in Torquay since July 2023 to test the need and meet seasonal demand. During the first 6 nights (July 2023), the team had 41 medical and welfare contacts and the service avoided 11 ambulances and 17 attendances at ED.

II.2.6) Estimated value

Value excluding VAT: £750,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

24

II.2.14) Additional information

The Contract will be for an initial term of 2 years, with an option to extend for any period up to a further 12 months, at the sole discretion of the Commissioner. Services are scheduled to

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 November 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: https://health-family.force.com/s/Welcome.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but are instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all Bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

Neither the inclusion of a Bidder selection stage, nor the use of any language or terms found in the Directive or Regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the Directive or Regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the Directive / Schedule 3 of the Regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 87 of the Regulations. Unsuccessful Bidders will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the Regulations

VI.4) Procedures for review

VI.4.1) Review body

High Court in London

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.