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Tender

## **Support at Home**

Caerphilly County Borough Council  
Blaenau Gwent County Borough Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-031526

Procurement identifier (OCID): ocids-h6vhtk-04a4fd

Published 2 October 2024, 12:08pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Caerphilly County Borough Council

Penallta House, Tredomen Park, Ystrad Mynach

Hengoed

CF82 7PG

### **Contact**

Helen Sellwood Sellwood

### **Email**

[sellwhl@caerphilly.gov.uk](mailto:sellwhl@caerphilly.gov.uk)

### **Telephone**

+44 1443863161

**Country**

United Kingdom

**NUTS code**

UKL16 - Gwent Valleys

**Internet address(es)**

Main address

<https://www.caerphilly.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0272](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0272)

**I.1) Name and addresses**

Blaenau Gwent County Borough Council

General Offices, Steelworks Road

Ebbw Vale

NP23 6AA

**Email**

[commissioningteam@blaenau-gwent.gov.uk](mailto:commissioningteam@blaenau-gwent.gov.uk)

**Telephone**

+44 1495311556

**Country**

United Kingdom

**NUTS code**

UKL16 - Gwent Valleys

**Internet address(es)**

Main address

<http://www.blaenau-gwent.gov.uk/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0278](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0278)

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/account/login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/account/login>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://supplierlive.proactisp2p.com/account/login>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support at Home

Reference number

CCBC/2662/24/HS

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Caerphilly County Borough Council has the requirement to re open an existing flexible framework arrangement for the provision of Support at Home.

Please note that this Contract Notice is to inform the market of the tendering opportunity to join the flexible framework for new Service Providers or for existing Service Providers wishing to apply for additional lots to which they are currently awarded to.

The arrangement is a collaborative arrangement with Blaenau Gwent CBC.

The Support at Home arrangement is to deliver Domiciliary Care and Respite at Home for Adults and Children.

The framework is divided into lots, providers can tender for one or more lots.

The Service will support the needs of the following people

Children and Young People (under the age of 18)

Older People

People with Dementia

People with a Learning Disability

People with a Physical and/or Sensory Impairment, including Acquired Brain Injury

People with a Mental Health problem

People with a substance misuse problem

The Service is to be provided within the Individual's own home, this could mean a home they own, social landlord tenancy, private landlord tenancy, extra care or supported living tenancy.

There can be no guarantee to the amount of work awarded under this framework

It should be noted that the re opening of the arrangement at this time is for lot 1, 2, 3 and lot 4 for Caerphilly and Blaenau Gwent Adults and Children.

Full details can be found in the ITT

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Provision of Support at Home for Adults - Caerphilly

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Within the Boundaries of Caerphilly

### **II.2.4) Description of the procurement**

To provide a Support at Home Service (Domiciliary Care and Respite at home Service) for Adult Services for Caerphilly CBC.

Caerphilly Council has limited the number of service providers to be awarded to this lot to a maximum of 3 Service Providers.

The Commissioner reserves the right to increase the maximum number of Service Providers per lot if capacity issues are experienced during the period of the framework. This process shall be run in line with refresh periods. Full Details can be found in the ITT

### **II.2.6) Estimated value**

Value excluding VAT: £40,817,500

### **II.2.14) Additional information**

Please note that the duration in months is the maximum potential 58 months remaining on this arrangement and the commencement is from the 01 December 2024. The estimated cost for this framework is based on current rates and level of service for the maximum number of months remaining under this framework for Caerphilly Adults' only

## **II.2) Description**

### **II.2.1) Title**

Provision Support at Home for Adults Blaenau Gwent

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

- 85000000 - Health and social work services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

within the borough of Blaenau Gwent CBC

### **II.2.4) Description of the procurement**

To provide a Support at Home Service (Domiciliary Care and Respite at home Service) for Adult Services for Blaenau Gwent CBC.

Blaenau Gwent Council has limited the number of service providers to be awarded to this lot to a maximum of 2 Service Providers.

The Commissioner reserves the right to increase the maximum number of Service Providers per lot if capacity issues are experienced during the period of the framework. This process shall be run in line with refresh periods. Full Details can be found in the ITT

### **II.2.6) Estimated value**

Value excluding VAT: £33,108,333

### **II.2.14) Additional information**

Please note that the duration in months is the maximum potential 58 months remaining on this arrangement and the commencement is from the 01 December 2024. The estimated cost for this framework is based on current rates and level of service for the maximum number of months remaining under this framework for Blaenau Gwent Adults' only

## **II.2) Description**

### **II.2.1) Title**

Provision of Support at Home for Children Caerphilly

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Within Caerphilly County Borough CBC

### **II.2.4) Description of the procurement**

To provide a Support at Home Service (Domiciliary Care and Respite at home Service) for Children Services for Caerphilly CBC.

Caerphilly County Council has limited the number of service providers to be awarded to this lot to a maximum of 2 Service Providers.

The Commissioner reserves the right to increase the maximum number of Service Providers per lot if capacity issues are experienced during the period of the framework. This process shall be run in line with refresh periods. Full Details can be found in the ITT

### **II.2.6) Estimated value**



Value excluding VAT: £502,666

## **II.2.14) Additional information**

Please note that the duration in months is the maximum potential 58 months remaining on this arrangement and the commencement is from the 01 December 2024. The estimated cost for this framework is based on current rates and level of service for the maximum number of months remaining under this framework for Caerphilly Children' only

## **II.2) Description**

### **II.2.1) Title**

Blaeanu Gwent Provision Support at Home for Children

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85310000 - Social work services
- 85320000 - Social services
- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Within the boundaries of Blaenau Gwent CBC

### **II.2.4) Description of the procurement**

To provide a Support at Home Service (Domiciliary Care and Respite at home Service) for Children Services for Blaenau Gwent CBC.

Blaenau Gwent Council has limited the number of service providers to be awarded to this lot to a maximum of 1 Service Providers.

The Commissioner reserves the right to increase the maximum number of Service Providers per lot if capacity issues are experienced during the period of the framework. This process shall be run in line with refresh periods. Full Details can be found in the ITT

#### **II.2.6) Estimated value**

Value excluding VAT: £604,166

#### **II.2.14) Additional information**

Please note that the duration in months is the maximum potential 58 months remaining on this arrangement and the commencement is from the 01 December 2024. The estimated cost for this framework is based on current rates and level of service for the maximum number of months remaining under this framework for Blaenau Gwent Children' only

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

This framework is for all new Individual Service Contracts (ISC) from 1 December 2024 - date to be confirmed

The Commissioner shall reserve the right to undertake a review of any ISC and such packages shall be re-brokered in line with the Commissioners process under this framework.

Any ISC remaining with existing providers, that have been awarded under any historical agreement, shall be novated to this framework terms and conditions.

Providers currently not awarded to the framework must apply and successfully be placed on to the framework to retain any exiting packages of care.

All call-offs of ISC's shall be undertaken in line with the criteria of the tender documentation with the providers awarded to the framework.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement**

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Justification for any framework agreement duration exceeding 4 years: This opportunity is being tendered under the Public Contracts Regulation 2015, schedule 3, falling within Regulation 74-77, otherwise known as the Light Touch Regime. The arrangement is a flexible framework agreement.

#### **IV.1.11) Main features of the award procedure**

Award Criteria - The procurement process shall follow a two-stage, Open Procedure, Stage One – Selection Stage, Stage Two – Award Stage

Tenderers are required to comply with all the mandatory questions and pass all pass / fail questions to proceed to Stage Two – Award Stage. Stage Two - Award Stage - this will be evaluated using the MEAT criterion, structured as Price 30% / Quality 70%. Quality shall consist of tender response 30%, presentation 15% and Interview 25%

Full details are in the ITT

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 103-250345](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 October 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Within Stage One - Selection Stage - Service Providers applying to join the framework, shall have their financial stability assessed by utilising Dunn & Bradstreet (D&B). Service Providers with a Risk Indicator Score of 4 - Significant level of risk, shall not be excluded from the process, but shall be given the option to provide a statement to explain why the company has such a rating and they shall need to reassure the Commissioner that they have suitable assurances in place to fulfil any contracts, in the form of a bank bond or financial guarantee from a parent company or other source.

The successful Service Providers must be in a position to commence work under the Framework from 01 December 2024 date to be confirmed.

The remaining framework period is 58 months until the 30 September 2029.

Service Providers are requested to submit a cost based on an hourly rate for the lot(s) they wish to submit a tender response for, which must include travel time. The hourly floor rate for this service is 24.00 GBP.

It is a condition of the Framework that Service Providers must have an Electronic Call Monitoring (ECM) system in place and fully functioning within three (3) months of being awarded to the framework.

The Commissioner shall reserve the right not to award a contract to a Service Provider if they submit costs that are not economically sustainable for the Commissioner.

New Service Providers shall be permitted to apply to join the framework at set times/intervals as advertised by the Commissioner, on a twelve (12) month basis. This period may be shortened or extended, during the validity period of the opportunity, for example at times where there is poor capacity within the marketplace. A further Contract Notice shall be issued via sell2wales to inform the market of the opportunity via the link <https://www.sell2wales.gov.wales>

Full details can be found in the ITT

To register an interest in this notice you must register on the e-tendering system Proactis Plaza.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at [https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=144946](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=144946).

(WA Ref:144946)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom