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Contract

## **Mobile Phone Services Contract**

UK SPORTS INSTITUTE LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-031459

Procurement identifier (OCID): ocds-h6vhtk-03ee7d

Published 25 October 2023, 12:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

UK SPORTS INSTITUTE LIMITED

299 Alan Turing Way

MANCHESTER

M113BS

#### **Contact**

Aileen Alexander

#### **Email**

[aileen.alexander@uksportsinstitute.co.uk](mailto:aileen.alexander@uksportsinstitute.co.uk)

#### **Telephone**

+44 7899064352

#### **Country**

United Kingdom

**Region code**

UKD33 - Manchester

**Companies House**

company number 4420052

**Internet address(es)**

Main address

<https://uksportsinstitute.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

ELITE SPORTS

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Mobile Phone Services Contract

Reference number

UKSI2023

**II.1.2) Main CPV code**

- 64212000 - Mobile-telephone services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The UK Sports Institute (UKSI) wishes to procure a new mobile voice, data and SMS services contract for 36 months starting from November 2023 for approximately 400 connections. The UKSI employs approximately 400 staff who are based at several performance centres in the UK. Most of the workforce regularly work away from their centres and have work patterns that are mobile and remote. A large number of staff work abroad; their overseas travel may cover periods up to several months. Staff have been issued with iPhone 8, iPhone SE(2020) and iPhone 12, and it is intended that these devices will remain in use for the new contract. As a publicly funded organisation UKSI is seeking to maximise value for money and wishes to minimise one-off set up costs as well as ongoing revenue costs.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £290,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

### **II.2.4) Description of the procurement**

The UK Sports Institute (UKSI) is seeking to appoint one supplier to provide a contract for mobile voice, data and SMS services for 36 months to its 400 employees.

The supplier will need to:

1. Provide connections for all employees.
2. Offer solutions for allocating individual user data thresholds, and capping of data use when tethering or roaming
3. Provide ongoing technical and customer services support throughout the contract under a Service Level Agreement

4. Provide a clear charging structure with an online billing portal; the portal must have an easy to use facility to analyse summary and detailed breakdowns of billing
5. The billing portal should permit administrators and managers to view the details of staff who report to them, eg. the Finance manager should be able to see usage details of the Finance team members
6. Offer an easy to use, simple to administer and cost effective roaming solution for staff who are overseas
7. Provide WiFi calling.
8. Offer a Tech Fund for the purchase of extra kit. Note that handsets are not required to be provided under this contract. UKSI owns its devices which are iPhone8 , SE (2020) and iPhone 12.

The UKSI pioneers the delivery of science, medicine, and technology services to drive medal success at Olympic, Paralympic and international competition, supporting elite athletes through its nationwide network of expertise and facilities.

It strives to be the world-leading high-performance institute. Staff are based at seven high performance centres across the UK but UKSI services are delivered at different sporting locations including swimming pools, lakes, velodromes and athletic tracks in Europe and the rest of the World.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-023319](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Fonezone Telecommunications Limited

Belfast

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Companies House

company number NI 040916

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £290,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court England & Wales

London

Country

United Kingdom