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Contract

Mobile Phone Services Contract

UK SPORTS INSTITUTE LIMITED

F03: Contract award notice

Notice identifier: 2023/S 000-031459

Procurement identifier (OCID): ocds-h6vhtk-03ee7d

Published 25 October 2023, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

UK SPORTS INSTITUTE LIMITED

299 Alan Turing Way

MANCHESTER

M113BS

Contact

Aileen Alexander

Email

aileen.alexander@uksportsinstitute.co.uk

Telephone

+44 7899064352

Country

United Kingdom

Region code

UKD33 - Manchester

Companies House

company number 4420052

Internet address(es)

Main address

<https://uksportsinstitute.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

ELITE SPORTS

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile Phone Services Contract

Reference number

UKSI2023

II.1.2) Main CPV code

- 64212000 - Mobile-telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

The UK Sports Institute (UKSI) wishes to procure a new mobile voice, data and SMS services contract for 36 months starting from November 2023 for approximately 400 connections. The UKSI employs approximately 400 staff who are based at several performance centres in the UK. Most of the workforce regularly work away from their centres and have work patterns that are mobile and remote. A large number of staff work abroad; their overseas travel may cover periods up to several months. Staff have been issued with iPhone 8, iPhone SE(2020) and iPhone 12, and it is intended that these devices will remain in use for the new contract. As a publicly funded organisation UKSI is seeking to maximise value for money and wishes to minimise one-off set up costs as well as ongoing revenue costs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £290,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

The UK Sports Institute (UKSI) is seeking to appoint one supplier to provide a contract for mobile voice, data and SMS services for 36 months to its 400 employees.

The supplier will need to:

1. Provide connections for all employees.
2. Offer solutions for allocating individual user data thresholds, and capping of data use when tethering or roaming
3. Provide ongoing technical and customer services support throughout the contract under a Service Level Agreement

4. Provide a clear charging structure with an online billing portal; the portal must have an easy to use facility to analyse summary and detailed breakdowns of billing
5. The billing portal should permit administrators and managers to view the details of staff who report to them, eg. the Finance manager should be able to see usage details of the Finance team members
6. Offer an easy to use, simple to administer and cost effective roaming solution for staff who are overseas
7. Provide WiFi calling.
8. Offer a Tech Fund for the purchase of extra kit. Note that handsets are not required to be provided under this contract. UKSI owns its devices which are iPhone8 , SE (2020) and iPhone 12.

The UKSI pioneers the delivery of science, medicine, and technology services to drive medal success at Olympic, Paralympic and international competition, supporting elite athletes through its nationwide network of expertise and facilities.

It strives to be the world-leading high-performance institute. Staff are based at seven high performance centres across the UK but UKSI services are delivered at different sporting locations including swimming pools, lakes, velodromes and athletic tracks in Europe and the rest of the World.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-023319](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 October 2023

V.2.2) Information about tenders

Number of tenders received: 18

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fonezone Telecommunications Limited

Belfast

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Companies House

company number NI 040916

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £290,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court England & Wales

London

Country

United Kingdom