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Tender

Provision of Individual Placement and Support Service for NHS Norfolk and Waveney ICB

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-031452

Procurement identifier (OCID): ocds-h6vhtk-049921

Published 1 October 2024, 5:42pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

david.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Individual Placement and Support Service for NHS Norfolk and Waveney ICB

Reference number

NW2024-76

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board is inviting suitably qualified and experienced providers to express their interest in delivering a Individual Placement and Support Service.

The aim of this service is to deliver an individual placement and support employment service for people with severe mental health issues, based in secondary mental health teams in Norfolk and Waveney. The employment specialist will work in close collaboration with clinical staff. They will also work with employers to seek employment opportunities for individuals and with any individuals who express an interest in employment to achieve an employment outcome.

This is a 5 year contract with the option to extend for up to an additional 2 years. The maximum annual value is £1,275,582 per annum, £6,377,910 over the initial 5-year contract period and a maximum contract value of £8,929,074 over the full 7-year period including optional 2-year extension period.

The Contracting Authority will be using an eTendering system for this opportunity Further information and the Tender documentation can be found via the 'Live Opportunities' list on the e-procurement system at the following link: <https://health-family-contract-search.secure.force.com/?searchtype=Projects>. You can search for the opportunity by entering the following contract ref C310311.

II.1.5) Estimated total value

Value excluding VAT: £8,929,074

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85100000 - Health services
- 80000000 - Education and training services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

The aim of this service is to deliver an individual placement and support employment service for people with severe mental health issues, based in secondary mental health teams and primary care, across Norfolk and Waveney ICS.

The employment specialist will work in close collaboration with clinical staff. They will also work with employers to seek employment opportunities for individuals and with any individuals who express an interest in employment to achieve an employment outcome.

The service will deploy Employment Specialists (ES's) into the secondary mental health teams. ES's will also work with (and be integrated to) Primary Care Networks, as part of the Community Transformation Programme. The ES's will provide employment support in line with the principles of Individual Placement and Support (IPS).

IPS has been identified by both DWP and NHS England as a promising intervention to address unemployment within mental health. IPS is a replicable, evidence-based, supported employment programme that has been shown to deliver superior employment and health outcomes for people with severe mental health problems.

The IPS approach is based on eight key principles:

1. It aims to get people into competitive employment
2. It is open to all those who want to work
3. It tries to find jobs consistent with people's preferences
4. It works quickly
5. It brings employment specialists into clinical teams
6. Employment specialists develop relationships with employers based upon a person's work preferences
7. It provides time unlimited, individualised support for the person and their employer
8. Benefits counselling is included

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £8,929,074

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028758](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 November 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28 February 2025

IV.2.7) Conditions for opening of tenders

Date

4 November 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk//>