

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031448-2021>

Tender

## **Rough Sleeper Assertive Outreach and Support Service**

Dorset Council

F02: Contract notice

Notice identifier: 2021/S 000-031448

Procurement identifier (OCID): ocids-h6vhtk-03024f

Published 16 December 2021, 3:13pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dorset Council

Dorset Council, County Hall, Colliton Park

Dorchester

DT1 1XJ

#### **Contact**

Mrs Angela Pavey

#### **Email**

[angela.pavey@dorsetcouncil.gov.uk](mailto:angela.pavey@dorsetcouncil.gov.uk)

#### **Telephone**

+44 1305221280

#### **Country**

United Kingdom

**NUTS code**

UKK2 - Dorset and Somerset

**Internet address(es)**

Main address

<https://www.dorsetcouncil.gov.uk>

Buyer's address

<https://www.dorsetcouncil.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=0cbd6b55-df0f-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=0cbd6b55-df0f-ec11-810e-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rough Sleeper Assertive Outreach and Support Service

Reference number

DN568086

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service concerns the delivery of a rough sleeper assertive outreach contract across the Dorset Council area. The primary objectives of the contract are to achieve sustainable outcomes for rough sleepers and a reduction in numbers.

Assertive outreach engages pro-actively with rough sleepers encouraging moves into appropriate housing for safety, well-being and recovery. Routes off the street are supported by joint working and collaborative case planning. If someone refuses assistance or no route is identified, outreach teams are assertive – persistent and positive - continuing to engage and offer the right support until an offer is accepted or a suitable exit route found.

We are seeking a provider with a track record of providing trauma informed and person-centred rough sleeper outreach services.

The awarded provider will be flexible and innovative in their approach to meet the needs of rough sleepers across the Dorset Council area, identifying people in rural locations where people tend to be more hidden, hostels and temporary accommodation absent, travel distances significant and public transport lacking, while ensuring cover is available for the inevitable peaks of rough sleepers in the summer months, particularly in coastal areas. The appointed contractor will maintain established outreach services and TUPE staff from the existing provider where applicable.

The contract period will be from 01 April 2022 to 31 March 2024, with two options to

extend of 12 months each making a total potential contract period of 4 years.

Full details of the services required are provided in the Service Specification.

#### **II.1.5) Estimated total value**

Value excluding VAT: £838,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK2 - Dorset and Somerset

#### **II.2.4) Description of the procurement**

The service concerns the delivery of a rough sleeper assertive outreach contract across the Dorset Council area. The primary objectives of the contract are to achieve sustainable outcomes for rough sleepers and a reduction in numbers.

Assertive outreach engages pro-actively with rough sleepers encouraging moves into appropriate housing for safety, well-being and recovery. Routes off the street are supported by joint working and collaborative case planning. If someone refuses assistance or no route is identified, outreach teams are assertive – persistent and positive - continuing to engage and offer the right support until an offer is accepted or a suitable exit route found.

We are seeking a provider with a track record of providing trauma informed and person-centred rough sleeper outreach services.

The awarded provider will be flexible and innovative in their approach to meet the needs of rough sleepers across the Dorset Council area, identifying people in rural locations where people tend to be more hidden, hostels and temporary accommodation absent, travel distances significant and public transport lacking, while ensuring cover is available for the inevitable peaks of rough sleepers in the summer months, particularly in coastal areas. The appointed contractor will maintain established outreach services and TUPE staff from the existing provider where applicable.

The contract period will be from 01 April 2022 to 31 March 2024, with two options to

extend of 12 months each making a total potential contract period of 4 years.

Full details of the services required are provided in the Service Specification.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 35

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

There are two options to extend the contract by a further 12 months each, making a potential total contract period of 48 months (4 years).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 January 2022

Local time

11:55pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 January 2022

Local time

9:00am

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Dorset Council

County Hall, Colliton Park

Dorchester

DT1 1XJ

Country

United Kingdom