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Contract

Home First Rostering and Monitoring System (Domiciliary Care)

North Lincolnshire Council

F03: Contract award notice

Notice identifier: 2022/S 000-031443

Procurement identifier (OCID): ocids-h6vhtk-034de1

Published 7 November 2022, 3:07pm

Section I: Contracting authority

I.1) Name and addresses

North Lincolnshire Council

Church Square House, 30-40 High Street

Scunthorpe

DN15 6NL

Contact

Procurement

Email

procurement@northlincs.gov.uk

Telephone

+44 1724297000

Country

United Kingdom

Region code

UKE13 - North and North East Lincolnshire

National registration number

North Lincolnshire Council

Internet address(es)

Main address

<http://www.northlincs.gov.uk>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/104106>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home First Rostering and Monitoring System (Domiciliary Care)

Reference number

55946

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

North Lincolnshire Council provide a HomeFirst Community service, that delivers time limited, short term, rehabilitation and reablement support to adults aged 18 years and over. The service is delivered across North Lincolnshire to enable them to continue to live independently and lead a fulfilling life in their own home, or place of their choice. The I.T. Rostering and Monitoring System the council is currently using to support the delivery of HomeFirst, is no longer being developed by the supplier. The Council is therefore, seeking to procure an 'off the shelf' replacement system to meets its needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £113,670

II.2) Description

II.2.2) Additional CPV code(s)

- 72212330 - Scheduling and productivity software development services
- 72212332 - Scheduling software development services

II.2.3) Place of performance

NUTS codes

- UKE13 - North and North East Lincolnshire

II.2.4) Description of the procurement

North Lincolnshire Council provide a HomeFirst Community service, that delivers time limited, short term, rehabilitation and reablement support to adults aged 18 years and over. The service is delivered across North Lincolnshire to enable them to continue to live independently and lead a fulfilling life in their own home, or place of their choice. The I.T. Rostering and Monitoring System the council is currently using to support the delivery of HomeFirst, is no longer being developed by the supplier. The Council is therefore, seeking to procure an 'off the shelf' replacement system to meets its needs.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Cost criterion - Name: Price / Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

There is the option of up to 36 months extension to the contract subject to performance and budget.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-018233](#)

Section V. Award of contract

Contract No

1

Title

Home First Rostering and Monitoring System (Domiciliary Care)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 November 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access UK Limited

The Old School, School Lane, Stratford St Mary

Colchester

CO7 6LZ

Email

callam.taylor@theaccessgroup.com

Telephone

+44 7738702476

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

National registration number

108221356

Internet address

<https://www.theaccessgroup.com/en-gb/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £113,670

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

North Lincolnshire Council

Church Square House, 30-40 High Street

Scunthorpe

DN156NL

Telephone

+44 1724297000

Country

United Kingdom

Internet address

<https://www.northlincs.gov.uk>

VI.4.4) Service from which information about the review procedure may be obtained

North Lincolnshire Council

Church Square House, 30-40 High Street

Scunthorpe

DN156NL

Telephone

+44 1724297000

Country

United Kingdom