

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/031418-2023>

Contract

## **SSD 23 11 Autism - Information and Advice Service**

Derbyshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-031418

Procurement identifier (OCID): ocds-h6vhtk-03cd5e

Published 25 October 2023, 9:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Derbyshire County Council

County Hall

Matlock

DE4 3AG

#### **Contact**

Mrs Vicki Cauldwell

#### **Email**

[Vicki.Cauldwell@derbyshire.gov.uk](mailto:Vicki.Cauldwell@derbyshire.gov.uk)

#### **Telephone**

+44 1629532243

#### **Country**

United Kingdom

**Region code**

UKF1 - Derbyshire and Nottinghamshire

**Internet address(es)**

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

<http://www.derbyshire.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

SSD 23 11 Autism - Information and Advice Service

Reference number

DN670580

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Derbyshire Autism Information and Advice Service will be available to residents of Derbyshire County and Derby City for the first 2 years, and it will provide two main functions,

Autism information, advice, and signposting

Autism awareness raising and the development of a 'Derbyshire Autism Engagement Network'

Autism Information, Advice, and signposting elements of the service will include,

Different contact methods, including, a free telephone helpline, an 'out of office' voicemail, an email enquiry service, and a social media presence on various websites with methods of contact.

Information resources relevant to autistic people (aged 16+) and their families, support networks, and carers

Maintaining a database of local provision across Derbyshire within the statutory and voluntary sector

A website providing a range of information, advice, and downloads in various forms of media (such as written and videos), covering topics such as,

Employment and training related issues

Rights and reasonable adjustments

Access to Adult Social Care support, including accessing a carers assessment

The Autism Diagnostic pathway and pre and post diagnostic support

Support for parents and carers

Voluntary Sector support and social groups

National organisations such as the National Autistic Society

The autism awareness raising and the development of a Derbyshire Autism Engagement Network element of the service will include,

Engaging with a variety of universal and targeted services to provide autism awareness

raising, including within Derbyshire County Council and Derby City Council.

Monthly drop-in sessions within varied locations, attending each of the Derbyshire County districts at least once per year

Monthly ad-hoc autism information and awareness sessions, as requested by Public Sector services

Monthly face-to-face parents and carers autism information and advice session held at varied locations, attending each of the Derbyshire County districts at least once per year

Autism awareness raising sessions for Public Sector services, to include a guide to communication and support approaches for autistic people in different fields of work

To support the 'Autism Alliance' of autistic adults and their families, parents/carers, professionals, and other support services to help shape future autism services.

An annual face-to-face autism information and advice event during World Autism Acceptance Week

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £487,472

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

#### **II.2.4) Description of the procurement**

The Derbyshire Autism Information and Advice Service will be available to residents of Derbyshire County and Derby City for the first 2 years, and it will provide two main functions,

Autism information, advice, and signposting

Autism awareness raising and the development of a 'Derbyshire Autism Engagement

## Network'

Autism Information, Advice, and signposting elements of the service will include,

Different contact methods, including, a free telephone helpline, an 'out of office' voicemail, an email enquiry service, and a social media presence on various websites with methods of contact.

Information resources relevant to autistic people (aged 16+) and their families, support networks, and carers

Maintaining a database of local provision across Derbyshire within the statutory and voluntary sector

A website providing a range of information, advice, and downloads in various forms of media (such as written and videos), covering topics such as,

Employment and training related issues

Rights and reasonable adjustments

Access to Adult Social Care support, including accessing a carers assessment

The Autism Diagnostic pathway and pre and post diagnostic support

Support for parents and carers

Voluntary Sector support and social groups

National organisations such as the National Autistic Society

The autism awareness raising and the development of a Derbyshire Autism Engagement Network element of the service will include,

Engaging with a variety of universal and targeted services to provide autism awareness raising, including within Derbyshire County Council and Derby City Council.

Monthly drop-in sessions within varied locations, attending each of the Derbyshire County districts at least once per year

Monthly ad-hoc autism information and awareness sessions, as requested by Public Sector services

Monthly face-to-face parents and carers autism information and advice session held at

varied locations, attending each of the Derbyshire County districts at least once per year

Autism awareness raising sessions for Public Sector services, to include a guide to communication and support approaches for autistic people in different fields of work

To support the 'Autism Alliance' of autistic adults and their families, parents/carers, professionals, and other support services to help shape future autism services.

An annual face-to-face autism information and advice event during World Autism Acceptance Week

#### **II.2.5) Award criteria**

Quality criterion - Name: quality / Weighting: 90

Price - Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-014125](#)

---

## **Section V. Award of contract**

### **Contract No**

SSD 23 11

### **Title**

SSD 23 11 Autism - Information and Advice Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Citizen Advice Mid Mercia

114 Church Street, Church Gresley, Swadlincote,

Derbyshire,

DE11 9NR

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £487,472

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Derbyshire County Council

Matlock

Country

United Kingdom