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Tender

## **Cleaning Services- The Beam**

Knight Frank Promise

F02: Contract notice

Notice identifier: 2024/S 000-031406

Procurement identifier (OCID): ocds-h6vhtk-048366

Published 1 October 2024, 3:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Knight Frank Promise

St Ann's Quay 124 Quayside

Newcastle Upon Tyne

NE1 3BD

#### **Contact**

Procurement Team

#### **Email**

[support@Maistro.com](mailto:support@Maistro.com)

#### **Telephone**

+44 448000488664

#### **Country**

United Kingdom

**Region code**

UKC2 - Northumberland and Tyne and Wear

**Companies House**

<https://www.knightfrank.co.uk/knight-frank-promise>

**Internet address(es)**

Main address

[maistro.com,https://www.maistro.com](https://www.maistro.com)

Buyer's address

[www.knightfrank.co.uk/knight-frank-promise](https://www.knightfrank.co.uk/knight-frank-promise)

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

[www.maistro.com](https://www.maistro.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.maistro.com](https://www.maistro.com)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cleaning Services- The Beam

Reference number

PQS-SKOHMH

#### **II.1.2) Main CPV code**

- 71315000 - Building services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Please note suppliers who have completed the initial first stage SQ of this procurement will be issued an invitation to the ITT stage, suppliers who have not completed the SQ stage will not be invited to participate in the ITT.

On behalf of Sunderland City Council, Knight Frank

Promise is looking to appoint a service provider to

deliver and maintain cleaning services. This

the appointment will be to maintain the services at The Beam office building, Sunderland with services with TUPE being involved.

#### **II.1.5) Estimated total value**

Value excluding VAT: £357,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 71315000 - Building services
- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

The Beam, Plater Way, Sunderland SR1 3AD

### **II.2.4) Description of the procurement**

Cleaning Services include Labour Breakdown

-Cleaners

Areas to be cleaned:

-Entrance

Lift Lobbies

-Corridors

-Maintenance Kitchen

- Staircases

- Car Park

- Atrium Floor

- Toilets

- Showers

- Facilities office

- Bike Store

- Medical Room
- Reception desk/ area
- Vacant areas
- Terrace
- Internal Windows
- External Windows

Daily/ Weekly/ Monthly/ Quarterly/ Annually

Services to include but not be limited to;

Entrance, Reception, Meet & Greet Areas, Lift

Lobbies & Corridors

- Building Signs
- Carpets & Rugs
- Spillages
- Sweep
- Empty Wastebins
- Wash waste bins

Vacuum

- Dust
- Polish
- Wipe
- Spot Clean
- Remove Scuff marks

- Carry out slip testing

#### Maintenance Office and Kitchen

- Vacuum
- Empty Waste Bin
- Sweep
- Mop

#### Medical Room

- Vacuum
- Dust
- Wipe
- Carry out daily checks

#### Main staircase, Fire Escape Staircases & Landings

- Litter Pick
- Vacuum
- Sweep
- Mop
- Dust
- Check for spillages
- Spot clean

#### Entrance and terrace

- Jet wash
- Sweep

- Litter pick

#### Toilets

- Polish Glass Mirrors
- Clean Urinals
- Toilets
- Cubicles
- Sweep
- Mop
- Empty Bins
- Replace Consumables

#### Showers

- Polish glass mirrors
- Sinks, surfaces, showers
- Sweep
- Mop

#### Window Cleaning

- Entrance doors
- Window sills & ledges
- Window frames
- All external
- Internal clean windows and steel work
- Clean external windows, including cladding

#### Other services

- Order consumables
- Empty Sanitary bins
- Replace/ refill air fresheners

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £357,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Plus 24 months subjective to performance during the initial 36 month period

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-022717](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 October 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 30 October 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

30 October 2024

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Maistro Limited

Shrewsbury

Country

United Kingdom