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Tender

Cleaning Services- The Beam

Knight Frank Promise

F02: Contract notice

Notice identifier: 2024/S 000-031406

Procurement identifier (OCID): ocds-h6vhtk-048366

Published 1 October 2024, 3:35pm

Section I: Contracting authority

I.1) Name and addresses

Knight Frank Promise

St Ann's Quay 124 Quayside

Newcastle Upon Tyne

NE1 3BD

Contact

Procurement Team

Email

support@Maistro.com

Telephone

+44 448000488664

Country

United Kingdom

Region code

UKC2 - Northumberland and Tyne and Wear

Companies House

<https://www.knightfrank.co.uk/knight-frank-promise>

Internet address(es)

Main address

[maistro.com,https://www.maistro.com](https://www.maistro.com)

Buyer's address

www.knightfrank.co.uk/knight-frank-promise

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

www.maistro.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.maistro.com

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cleaning Services- The Beam

Reference number

PQS-SKOHMH

II.1.2) Main CPV code

- 71315000 - Building services

II.1.3) Type of contract

Services

II.1.4) Short description

Please note suppliers who have completed the initial first stage SQ of this procurement will be issued an invitation to the ITT stage, suppliers who have not completed the SQ stage will not be invited to participate in the ITT.

On behalf of Sunderland City Council, Knight Frank

Promise is looking to appoint a service provider to

deliver and maintain cleaning services. This

the appointment will be to maintain the services at The Beam office building, Sunderland with services with TUPE being involved.

II.1.5) Estimated total value

Value excluding VAT: £357,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 71315000 - Building services
- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

The Beam, Plater Way, Sunderland SR1 3AD

II.2.4) Description of the procurement

Cleaning Services include Labour Breakdown

-Cleaners

Areas to be cleaned:

-Entrance

Lift Lobbies

-Corridors

-Maintenance Kitchen

- Staircases

- Car Park

- Atrium Floor

- Toilets

- Showers

- Facilities office
- Bike Store
- Medical Room
- Reception desk/ area
- Vacant areas
- Terrace
- Internal Windows
- External Windows

Daily/ Weekly/ Monthly/ Quarterly/ Annually

Services to include but not be limited to;

Entrance, Reception, Meet & Greet Areas, Lift

Lobbies & Corridors

- Building Signs
- Carpets & Rugs
- Spillages
- Sweep
- Empty Wastebins
- Wash waste bins

Vacuum

- Dust
- Polish
- Wipe

- Spot Clean
- Remove Scuff marks
- Carry out slip testing

Maintenance Office and Kitchen

- Vacuum
- Empty Waste Bin
- Sweep
- Mop

Medical Room

- Vacuum
- Dust
- Wipe
- Carry out daily checks

Main staircase, Fire Escape Staircases & Landings

- Litter Pick
- Vacuum
- Sweep
- Mop
- Dust
- Check for spillages
- Spot clean

Entrance and terrace

- Jet wash

- Sweep

- Litter pick

Toilets

- Polish Glass Mirrors

- Clean Urinals

- Toilets

- Cubicles

- Sweep

- Mop

- Empty Bins

- Replace Consumables

Showers

- Polish glass mirrors

- Sinks, surfaces, showers

- Sweep

- Mop

Window Cleaning

- Entrance doors

- Window sills & ledges

- Window frames

- All external

- Internal clean windows and steel work
- Clean external windows, including cladding

Other services

- Order consumables
- Empty Sanitary bins
- Replace/ refill air fresheners

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £357,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Plus 24 months subjective to performance during the initial 36 month period

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-022717](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 October 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 October 2024

IV.2.7) Conditions for opening of tenders

Date

30 October 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Maistro Limited

Shrewsbury

Country

United Kingdom