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Contract

ICT20016 Supply of Home to School and Specialised Passenger Transport Planning and Management Solution.

Derbyshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-031393

Procurement identifier (OCID): ocids-h6vhtk-035358

Published 24 October 2023, 4:37pm

Section I: Contracting authority

I.1) Name and addresses

Derbyshire County Council

County Hall

Matlock

DE4 3AG

Contact

Mrs Gemma Walker

Email

gemma.walker@derbyshire.gov.uk

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<http://www.derbyshire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT20016 Supply of Home to School and Specialised Passenger Transport Planning and Management Solution.

Reference number

DN454355

II.1.2) Main CPV code

- 48600000 - Database and operating software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

An externally hosted Home to School and Specialised Transport Planning and Management

Solution with a secure user interface, accessible through a web-based browser.

The Solution will comprise:

- a) Software;
- b) On-line data storage; and
- c) Associated Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £199,000 / Highest offer: £607,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

An externally hosted solution with a secure user interface,
accessible through a web-based browser to manage, schedule and optimise passengers and
journeys for Home to School (both mainstream and specialised) and Adult Social Care transport.

The Solution will comprise:

Software;

On-line data storage; and

Associated Services.

Currently the Transport Service has to manually input the majority of data to plan and coordinate passengers travelling together to establishments taking into account home location, individual special needs, arrival times, vehicle capacity, acceptable travel duration

for journeys etc. The route planning and optimisation is undertaken manually and then manually recorded in the current system.

The Service wishes to reduce its reliance on the knowledge of its individual officers and manual data entry and purchase a solution that will record and manage the optimisation of the journeys required to meet service requests/demand, using rules and criteria that can be

set by its users, to calculate the most efficient use of vehicles, and routes, calculating and

managing potential cost. This could be displayed on a map via a dashboard which shows the

types of transport, number of passengers and capacity in a particular location or by showing

journeys to a chosen establishment or both.

The Council uses a separate system called Proactis to record and maintain its list of approved transport operators. These records are held within a DPS (Dynamic Purchasing System), a framework that is used to award contracts by undertaking further mini competition exercises and Contracts are awarded via the Proactis System. The awards are

done via the Proactis System. Currently the details of the contracts that are awarded under

the DPS are manually inputted into the current Routewise system. Electronic hard copies of

the contracts are stored in the Councils EDM which is supplied by Open Text version 16.2

as the current system does not have a facility to store this documentation against a contract

or operator.

The Council recently started implementation of the Granicus CRM solution to manage interactions with its citizens. The Transport Service intends to use a form in this system to collect all relevant information from parents/carers and professionals, with the relevant approvals process to enable service requests for transport to be arranged. The Service would

like a way to seamlessly process the data contained in this form via input into the Transport

Management solution without the need for manual rekeying.

II.2.5) Award criteria

Quality criterion - Name: Business Requirements / Weighting: 25

Quality criterion - Name: Technical Requirements / Weighting: 10

Quality criterion - Name: Delivery Requirements / Weighting: 15

Quality criterion - Name: Service Requirements / Weighting: 5

Quality criterion - Name: Supplier Information Security / Weighting: 5

Cost criterion - Name: Total Evaluated Cost / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

- a) Creative alternative solutions to replace paper bus passes
- b) Parent Apps
- c) Driver Apps
- d) Stakeholder portals

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-019632](#)

Section V. Award of contract

Contract No

ICT20016

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 October 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

365 Response Ltd

Richmond

TW9 2QE

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £450,000

Lowest offer: £199,000 / Highest offer: £607,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derbyshire County Council

Matlock

Country

United Kingdom