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Tender

Managed Security Service Provider

Wakefield and District Housing Limited

F02: Contract notice

Notice identifier: 2024/S 000-031375

Procurement identifier (OCID): ocds-h6vhtk-04a4a1

Published 1 October 2024, 2:12pm

Section I: Contracting authority

I.1) Name and addresses

Wakefield and District Housing Limited

Merefield House, Whistler Drive

Castleford

WF10 5HX

Email

procurement@wdh.co.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<http://www.wdh.co.uk>

Buyer's address

<http://www.wdh.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login>

I.4) Type of the contracting authority

Other type

Social Housing

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Security Service Provider

Reference number

DN743239

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

We require a Managed Security Service Provider (MSSP) 24 hours a day, seven days a week, 365 days a year, including;

- Security Operations Centre (SOC): Continuous monitoring, threat detection, incident response and reporting.
- Antivirus Monitoring: Real-time monitoring, regular updates, threat detection and remediation.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

II.2.4) Description of the procurement

We require a Managed Security Service Provider (MSSP) 24 hours a day, seven days a week, 365 days a year, including;

- Security Operations Centre (SOC): Continuous monitoring, threat detection, incident response and reporting.
- Antivirus Monitoring: Real-time monitoring, regular updates, threat detection and remediation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial 24 month contract period with 3 x optional and separate 12 month extensions thereafter.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 November 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

4 November 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: To be re-procured, without prejudice, upon expiry of the contract.

VI.4) Procedures for review

VI.4.1) Review body

Centre for Effective Dispute Resolution (CEDR)

London

Country

United Kingdom