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Tender

The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Pembrokeshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031369

Procurement identifier (OCID): ocids-h6vhtk-05464b ([view related notices](#))

Published 10 June 2025, 4:59pm

Scope

Reference

PROC/2526/027

Description

Pembrokeshire County Council wishes to commission a single contractor to deliver safety checks, servicing and repair of oil and gas fired boilers, domestic air source heat pump systems and appliances along with the service, repair and replacement of smoke and heat detectors and carbon monoxide detectors, to its domestic and sheltered housing properties, throughout the County of Pembrokeshire. Also included in this agreement is the requirement to carry out interim safety checks and certification to Void properties prior to them being let (Fire up and Instruct).

The Authority's Housing portfolio consists of approximately 5,461 domestic properties with gas, oil or air source heat pumps, heating, or appliances. All properties will contain smoke, heat and CO alarms.

Total value (estimated)

- £2,600,000 excluding VAT
- £3,120,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 September 2025 to 14 September 2028
- Possible extension to 14 September 2029
- 4 years

Description of possible extension:

The Contract will be for a 3 year period with an option to extend for a further period of up to 12 months, subject to available budget, satisfactory performance and agreement by both parties.

Main procurement category

Services

CPV classifications

- 44621200 - Boilers
- 38431200 - Smoke-detection apparatus
- 50531100 - Repair and maintenance services of boilers

Contract locations

- UKL14 - South West Wales

Participation

Legal and financial capacity conditions of participation

As listed within Tender Documentation.

The Supplier will need to commit to obtaining the following insurances prior to Contract start date:

- Public Liability £5million
- Employers Liability £5million

Technical ability conditions of participation

As listed within Tender Documentation.

Service engineers must be qualified and competent up to the relevant GAS SAFE/OFTEC /NICEIC or equivalent registered accreditation (copies of the successful contractor's engineer's qualifications will be required prior to the Works commencing) and be competent to work with hard wired smoke / heat/CO detectors.

For Air Source Heat Pumps, engineers shall demonstrate their competency via manufacturers training or equivalent.

If manufacturers training is not held, engineers must commit to completing training within 8 weeks of contract commencement.

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

15 July 2025, 12:00pm

Tender submission deadline

22 July 2025, 2:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk>

ITT_117765 refers.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

1 September 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 May 2029

Award criteria

Name	Description	Type	Weighting
Pricing Schedule	Please see Tender Docs.	Price	70.00%
General Method Statement	As per Tender Docs.	Quality	15.00%
Quality Control Procedures	As per Tender Docs	Quality	5.00%
Asbestos Method Statement	As per Tender Docs.	Quality	5.00%
Community Benefit	As per Tender Docs	Quality	5.00%

Other information

Payment terms

As detailed in ITT_117765.

<https://etenderwales.bravosolution.co.uk>

Description of risks to contract performance

N/A.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Time constraints.

Documents

Associated tender documents

<https://etenderwales.bravosolution.co.uk>

All Tender documents have been uploaded to the attachments area of etenderwales.
ITT_117765 refers.

Technical specifications to be met

<https://etenderwales.bravosolution.co.uk>

Technical Specifications are detailed in ITT_117765 on etenderwales.

Contracting authority

Pembrokeshire County Council

- Public Procurement Organisation Number: PYMR-6838-HZQY

County Hall

Pembrokeshire

SA61 1TP

United Kingdom

Email: Procurement@pembrokeshire.gov.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales