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Contract

Integrated 24/7 Communications & Media Support Service

Police And Crime Commissioner For Durham

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031368

Procurement identifier (OCID): ocds-h6vhtk-05464a

Published 10 June 2025, 4:59pm

Scope

Description

An integrated 24/7 communications support service that includes handling design of media output, website content, social media, marketing advice, and press releases for the Durham OPCC team.

£30,000 maximum per annum ending 31st May 2028

Contract 1

Supplier

- Better Times Ltd

Contract value

- £90,000 excluding VAT
- £108,000 including VAT

Below the relevant threshold

Date signed

27 May 2025

Contract dates

- 1 June 2025 to 31 May 2028
- 3 years

Main procurement category

Services

CPV classifications

- 79500000 - Office-support services

Signed contract documents

[OPCC Exemption to Standing Order Form - Better Times 2025-28.docx](#)

Procedure

Procedure type

Below threshold - unknown

Supplier

Better Times Ltd

Moreton Hall Farm

Ashbourne

DE6 5BZ

United Kingdom

Email: sal@bettertimes.co.uk

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Police And Crime Commissioner For Durham

- Public Procurement Organisation Number: PMZV-7732-XXTT

Police Headquarters, Aykley Heads

Durham

DH1 5TT

United Kingdom

Email: charles.oakley@durham-pcc.gov.uk

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government