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Contract

## **Integrated 24/7 Communications & Media Support Service**

Police And Crime Commissioner For Durham

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-031368

Procurement identifier (OCID): ocds-h6vhtk-05464a

Published 10 June 2025, 4:59pm

### **Scope**

### **Description**

An integrated 24/7 communications support service that includes handling design of media output, website content, social media, marketing advice, and press releases for the Durham OPCC team.

£30,000 maximum per annum ending 31st May 2028

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### **Contract 1**

### **Supplier**

- Better Times Ltd

### **Contract value**

- £90,000 excluding VAT
- £108,000 including VAT

Below the relevant threshold

### **Date signed**

27 May 2025

### **Contract dates**

- 1 June 2025 to 31 May 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 79500000 - Office-support services

### **Signed contract documents**

[OPCC Exemption to Standing Order Form - Better Times 2025-28.docx](#)

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## Procedure

### Procedure type

Below threshold - unknown

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## Supplier

### Better Times Ltd

Moreton Hall Farm

Ashbourne

DE6 5BZ

United Kingdom

Email: [sal@bettertimes.co.uk](mailto:sal@bettertimes.co.uk)

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Police And Crime Commissioner For Durham

- Public Procurement Organisation Number: PMZV-7732-XXTT

Police Headquarters, Aykley Heads

Durham

DH1 5TT

United Kingdom

Email: [charles.oakley@durham-pcc.gov.uk](mailto:charles.oakley@durham-pcc.gov.uk)

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government